

35

**BUILDING
FOR IMPACT
YEARS
OCASI
ANNUAL
REPORT
2013**

50



O C A S I
Ontario Council of Agencies Serving Immigrants



35 Years of
Excellence
in Immigrant Advocacy

OCASI
FOUNDING MEMBERS

VISIONARIES

Bloor Information and Life Skills Centre
Centre for Spanish Speaking Peoples
Chinese Community Services
Cross Cultural Communication Centre
Eastview Community Centre
Jewish Immigrant Aid Services
Jewish Vocational Services
Kababayan Community Centre
Parkdale Intercultural Association
Polish Immigrant & Community Services
St. Stephen's Community House
Sudbury Multicultural Centre
University Settlement House
Vietnamese Association
WoodGreen Community Centre
Working Women Community Centre
YWCA of Metro Toronto (Immigrant
Women Services)

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FINANCIAL REPORT
2013

ABOUT OCASI

PRINCIPLES

OCASI asserts the right of all persons to participate fully and equitably in the social, cultural, political and economic life of Ontario.

OCASI affirms that immigrants and refugees to Canada should be guaranteed equitable access to all services and programs.

OCASI believes that Canada must be a land of refuge and opportunity, a country known for humanity and justice in its treatment of immigrants and refugees.

OCASI believes that in cooperation with other groups and communities which promote human rights and struggle against discrimination, OCASI will see these principles realized.

The Mission of OCASI is to achieve equality, access and full participation for immigrants and refugees in every aspect of Canadian life.



A MESSAGE FROM
THE PRESIDENT AND THE EXECUTIVE DIRECTOR

WALKING THE TALK

2012 - 2013 has been an important and exciting year for OCASI. Our member agencies as well as the Council faced and prevailed over the fiscal challenges that saw a considerable reduction in government funding. The Council has once again shown its resilience, moving forward with determination as we all seek alternate and innovative ways of sustaining our work with immigrants and refugees.

We have a renewed commitment to issues of inclusion, with a focus on a just immigration policy, equitable opportunity for citizenship and strong refugee protection. We continue the work to build a Canada that includes all families.

Our work as a Council and collaborative efforts with allies produced wins at the local

level. We saw victory for inclusive civic participation through electoral reform that would extend the municipal franchise to permanent residents, and allowing access without fear to municipal services for residents with less than full immigration status.

The national sector with leadership from OCASI has taken the conversation about the sustainability and value-add of immigrant and refugee serving agencies to the next level. With wide-spread support from government, other non-governmental organizations (NGOs) and academic allies, a vision of the agency/sector of the future is being boldly articulated.

As we look ahead, we will continue to deepen the Ontario sector's **strong**

foundation through sustaining our strong collective voice, building capacity through organizational development and professional development, and using technology and new media with imagination to innovate for capacity, access and equity.

The year ahead promises fresh challenges and interesting opportunities. We look forward to walking our talk with you.

In solidarity

Carl Nicholson
President

Debbie Douglas
Executive Director

BOARD OF DIRECTORS

PORTRAIT

EXECUTIVE COMMITTEE

President
Carl Nicholson
Catholic Centre for Immigrants - Ottawa

Vice-President
Effat Ghassemi
Newcomer Centre of Peel

Vice-President
Sudip Minhas
Windsor Women Working With Immigrant Women

Corporate Secretary
Jehad Aliweiwi
Thornclyffe Neighbourhood Office

Treasurer
Ibrahim Absiyeh
CultureLink

REGIONAL DIRECTORS

Central East
Robert Hickey
Catholic Community Services of York Region

Central West
Effat Ghassemi
Newcomer Centre of Peel

East
Orlando Ferro
Quinte United Immigrant Services

North
Don Curry
North Bay and District Multicultural Centre

South
Stan Droblich
Employment Help Centre

Toronto
Carolyn Davis
Catholic Crosscultural Services
Francisco Rico-Martinez
FCJ Refugee Centre

West
Sudip Minhas
Windsor Women Working With Immigrant Women

PROVINCIAL DIRECTORS

Mulugeta Abai
Canadian Centre for Victims of Torture

Tracy Callaghan
Adult Language and Learning Chatham-Kent

Axelle Janczur
Access Alliance Multicultural Health and Community Services

Lisa Kolody
Multicultural Council of Windsor and Essex

Lekan Olawoye
For Youth Initiative

Léonie Tchatat
La Passerelle I.D.E.

Shelley Zuckerman
North York Community House

Josie Di Zio
Past President

BOARD STANDING COMMITTEES

EXECUTIVE

FINANCE

FRANCOPHONE

MEMBERSHIP SERVICES

POLICY AND RESEARCH

BOARD OF DIRECTORS: (L-R back) Eta Woldeab, Lisa Kolody, Mulugeta Abai, Carolyn Davis, Don Curry, Debbie Douglas, Ibrahim Absiyeh, Sudip Minhas, Lekan Olawoye, Orlando Ferro, Stan Drobnich.

Axelle Janczur



Francisco Rico-Martínez



Robert Hickey



Josie Di Zio



(L-R front) Jehad Aliweiwi, Leonie Tchatat, Carl Nicholson, Effat Ghassemi, Tracy Callaghan, Shelley Zuckerman.

HIGHLIGHTS OF
**35 YEARS
OF
HISTORY**

70's

1978

OCASI founded

Immigrant serving agencies form committee in '77 to monitor Immigrant Settlement Adaptation Program (ISAP) & incorporates as OCASI.

00's

80's

1980/81

ISAP

OCASI campaign generates 6000 letters in support of ISAP, saving the program that was to end.

1988

Immigration numbers

OCASI and allies advocate to set yearly immigration at 1% of the population, government agrees.

90's

1992

Multilingual Access to Social Service Initiative (MASSI)

MASSI is created by Ontario; OCASI advocacy results in inclusion of cultural interpreter training and services.

1995

Settlement renewal

OCASI leads Ontario opposition to devolution of federal government responsibility for immigrant settlement and integration to the provinces.

1998

Sector is computerized

OCASI advocacy results in the computerization of sector agencies funded by CIC.

2000

Settlement.Org

Settlement.Org launched and becomes "the" source of information for newcomers.

2001

Every Child's Right to OHIP Coalition

OCASI and allies get OHIP coverage for Canadian-born children of parents without full immigration status.

2002

Immigration & Refugee Protection Act

OCASI and allies successfully advocate to include same-sex spousal sponsorship in this new immigration law.

2003

Violence Against Women prevention

OCASI launches work on women's justice issues.

2005

Canada-Ontario Immigration Agreement

Canada and Ontario sign immigration agreement; settlement funding for Canada increases; OCASI advocacy results in significant share for Ontario.

2009

Positive Spaces Initiative (PSI); Accessibility project

OCASI launches PSI and Accessibility projects to build sector capacity to meet needs of LGBTQ newcomer, and immigrants and refugees with disabilities.

10's

2012

Making Ontario Home (MOH)

OCASI launches report from the largest study ever of immigrants and refugees use of settlement services and needs in Ontario.

2013

Ontario Immigration Strategy

Ontario releases 1st Immigration Strategy; OCASI served on 2012 Expert Roundtable on Immigration.

My Canada Includes All Families

OCASI and allies launch campaign to advocate for family reunification through immigration.

2011

CIC Funding cuts

Major cuts to federal settlement funding has deep impact on many small and ethno-specific agencies in Ontario, despite OCASI advocacy.

JUSTICE FOR WOMEN

A FEMINIST AGENDA

Through OCASI's capacity building efforts, Ontario's immigrant and refugee-serving sector has become stronger in taking up issues of justice for women.

Highlights

EVERY SIX DAYS
a woman in Canada is killed
by her intimate partner,
and every day more than
3000 women are living in
emergency shelter to escape
domestic violence.

Thirty sector workers were trained on Understanding and Responding to Women Abuse, through a self-directed online course. Training was focused on violence against immigrant and refugee women.

Creative use of technology and new media allowed us to bring resources such as fact sheets, resource guides, training manuals and referral information through [Settlement.Org](#), [Settlementatwork.Org](#), and [Etablissement.Org](#).

We supported sector workers to build capacity in recognizing and responding effectively to woman abuse, through our annual Professional Development Conference, and the self-directed Professional Education and Training (PET) initiative.

We undertook public education and advocacy to call for the elimination of the newly-introduced conditional permanent residency for sponsored spouses, since it would make immigrant women more vulnerable to abuse and put them at risk.



WEB TRAFFIC

+2 Million

visits to Settlement.Org

+17%

increase from last year



TWITTER STATS

+1,000

@Ocasi_policy

Twitter followers

@Settlement_Org

Twitter account facts:



60 new followers a month



70 tweets each month



36 retweets each month



25 mentions each month



67 list appearances
(increase of 20 over the year)



4 Live tweet sessions
conducted in partnership
with Poss.ca (Findhelp) and
Skills For Change

NEWCOMERS SURVEY RESPONDENTS

<< *It is a reliable source of information based on actual individuals [sic] experiences.*

Gives proper directions to official source of information. >>



96% respondents from a survey of 300 newcomers and settlement workers said they would recommend Settlement.Org to family and friends. The survey found a 95% satisfaction rate with the website.

@mrd235: "Great supports for new to Cda families @Settlement_Org: First Days section..."

@Mich_Gonsalves: "Great resource. #cdnimm RT @Settlement_Org Check out our multilingual sister site: InMyLanguage.org"

@itsEYC: "A very big thank you to @Settlement_Org who provided us with some great resources and pamphlets for our Summit!"

OCASI WORKS FOR ACCESS AND EQUITY

INCLUSION AND SOLIDARITY

OCASI's Mission, to achieve equality, access and full participation for immigrants and refugees in every aspect of life is expressed through our many initiatives for access and equity.

Highlights

Over 400 sector workers were trained through the Accessibility project to better understand and respond to the needs of immigrants and refugees with disabilities.

We supported 20 enthusiastic sector workers to strengthen advocacy capacity through the OCASI School for Social Justice (SSJ).

The online Community of Practice for Positive Spaces Initiative went live this year, and we increased awareness on the settlement and integration needs of LGBTQ immigrants and refugees by training more than 600 sector workers, management, board members, volunteers and other stakeholders from over 80 organizations across Ontario.

The Organizational Standards Initiative (OSI) continues to strengthen standards and capacity for sector agencies through highly popular webinars, peer learning groups, and mentoring.

The online community at the OCASI website NewYouth.ca connected newcomer and new Canadian youth with important settlement and integration resources and information.

Our policy webinars gave sector workers critically-needed information on the many immigration and refugee changes, and the best ways to support clients.

We invested in training to build internal anti-racism and anti-oppression capacity.

SECTOR WORKERS

825

sector workers improve skills and knowledge through Professional Education and Training (PET) initiative

30

sector workers were trained in working with newcomer youth, and we already have a waiting list for next year

+600

participants in more than 30 webinars for Organizational Standards Initiative

+30

sector workers participated in Accessing Justice information sessions

PROFESSIONAL EDUCATION AND TRAINING (PET) PARTICIPANTS

<< It's a way of getting new skills and improve services to immigrant communities. >>

<< I'd like to say thank you for your financial assistance, without this program I would not be able to fund my courses. It's a great opportunity for self-development, especially for those who cannot afford to take development courses. >>

THE SURVEY RESULTS OF MAKING ONTARIO HOME

Making Ontario Home is a landmark Ontario-wide study of the use of settlement and integration services by immigrants, refugees, claimants, migrant workers and those without legal immigration status.

2,530
respondents

2/3 identified employment as a challenge

1/3 identified limited English language skills as a challenge



More than 83% of the respondents had used one or more settlement support services, in addition:

55% of respondents used language training programs and services.

50% reported using employment and skills training programs and services.

38% used general settlement and integration services.



No knowledge of settlement and integration services was a main reason for non-use of services:

17% who had never used settlement and integration services.

30% had not used services because they were unaware of their existence.



Counseling and advice was the most highly used general settlement service:

61% of those who used general settlement and integration services did so to access counseling and advice.



Period of arrival correlated with significant differences in use of and satisfaction with services:

Compared to those arriving between 2000 and 2005, respondents arriving in the period **2006 to 2010** were more likely to have used services, more likely to have accessed them within their first year, and were significantly more satisfied specifically with LINC and bridge training programs for regulated professions or trades.



Those with higher levels of education were just as likely to use settlement and integration services:

There were no significant differences in the likelihood to use employment, language or general settlement and integration services based on educational levels.

However, those with higher levels of education were more likely to access employment and skills training programs and services in their first year of arrival.



There was a high degree of satisfaction with service delivery for all three program and service areas:

78% of respondents rated very highly for having a welcoming environment.

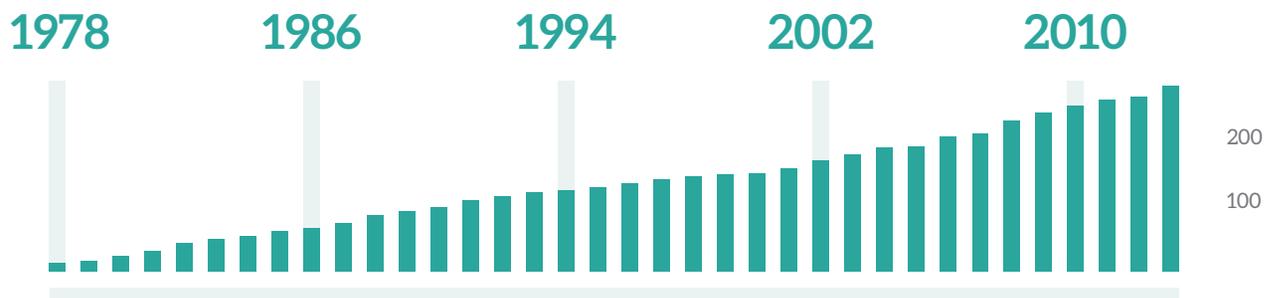
68% rated quite highly on staff understanding of their needs and quality of information.

COLLECTIVE STRENGTH

MEMBER AGENCIES: A PORTRAIT

CUMULATIVE NUMBER OF AGENCIES PER YEAR

We grew from seventeen to two hundred and thirty four member agencies in 35 years.



TYPE OF AGENCIES

Our member agencies represent a diversity of expertise.

MEMBER AGENCIES' BUDGET

Reported by 200 member agencies

\$ 960,541,817
Total Budget

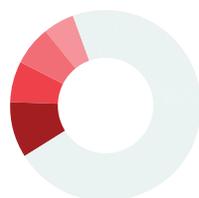
Less than \$ 1 Million
83 Agencies

\$ 1-5 Million
43 agencies

More than \$ 5 Million
71 agencies



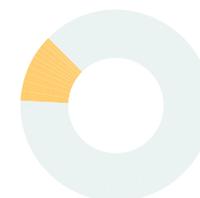
30% Multi Service Organizations



9% Employment Organizations



8% Community Health



7% Other Services
Community
Legal Clinics
Faith Based
Disability-focused
Translation & Interpretation
Arts and Culture
Community
Information
Environmental
Research

20% Ethno-Specific Organizations

8% Women's Organizations

4% Social Justice

7% Francophone Organizations

2% Refugee Services

5% Multicultural Associations/
Councils

These are approximate categories.

MEMBERS OF OUR COMMUNITY

TWO HUNDRED AND THIRTY FOUR

North Region

Contact Interculturel francophone de Sudbury
D.O.O.R.S. to New Life Refugee Centre Inc.
Multicultural Association of Kenora and District
Multicultural Association of North Western Ontario
North Bay & District Multicultural Centre
Professions North / Nord
Sault Community Information & Career Centre Inc.
Sudbury Multicultural Folk Arts Association
Thunder Bay Multicultural Association
YMCA Sudbury
YMCA of Hamilton/ Burlington/Brantford, Immigrant & Newcomer Services
YMCA of Kitchener-Waterloo Cross-Cultural & Immigrant Services

Central East Region

Bradford Immigrant and Community Services
Catholic Community Services of York Region
Community Development Council Durham
Conseil des Organismes Francophones de la Region Durham
Durham Region
Unemployed Help Centre
Job Skills
New Canadians Centre Peterborough
Northern Lights Canada
Social Enterprise for Canada
Social Services Network
The Career Foundation
Women's Multicultural Resource and Counselling Centre of Durham
Women's Support Network of York Region
YMCA of Simcoe/Muskoka, Newcomer Services
Department

West Region

ACFO de London-Sarnia, Centre de Ressources Communautaires
Across Languages Translation and Interpretation
Adult Language and Learning
London Cross Cultural Learner Centre
London Inter Community Health Centre
LUSO Community Services
Multicultural Council of Windsor and Essex County
New Canadians' Centre of Excellence Inc.
South Asian Centre of Windsor
South Essex Community Council
South London Neighbourhood Resource Centre
WIL Employment Connections
Windsor Women Working With Immigrant Women
Women's Enterprise Skills Training of Windsor Inc.
YMCA of Windsor and Essex County
YMCAs across Southwestern Ontario

South Region

Canadian Mental Health Association, Brant County Branch, Brantford
Centre de Santé Communautaire Hamilton/Niagara
Employment Help Centre
Focus For Ethnic Women
Fort Erie Multicultural Centre
Hamilton Centre for Civic Inclusion
Hamilton Urban Core Community Health Centre
Immigrant Culture and Art Association
Immigrant Services Guelph-Wellington
Kitchener-Waterloo Multicultural Centre
Niagara Folk Arts Multicultural Centre
Reception House - Waterloo Region
St. Joseph Immigrant Women's Centre
Welland Heritage Council and Multicultural Centre
YMCA of Hamilton/ Burlington/Brantford, Immigrant & Newcomer Services
YMCA of Kitchener-Waterloo Cross-Cultural & Immigrant Services

Central West Region

African Community Services of Peel
Brampton Multicultural Community Centre
Centre d'Établissement des Nouveaux Immigrants de Peel
Centre for Education and Training
Chinese Association of Mississauga
Dixie Bloor Neighbourhood Centre
Halton Multicultural Council
India Rainbow Community Services of Peel
Interim Place
Labour Community Services of Peel Inc.
Malton Neighbourhood Services
MIAG Centre for Diverse Women & Families
Newcomer Centre of Peel
Ontario Inter-Cultural Community Services
Palestine House Educational and Cultural Centre
Peel Career Assessment Services Inc.
Peel Multicultural Council
Sexual Assault and Violence Intervention Services of Halton
Spectra Community Support Services
United Achievers' Community Services

East Region

Association Canadienne-Francaise de L'Ontario
Conseil Regional Des Milles-Illes
Catholic Centre for Immigrants - Ottawa
Centre for International Migration and Settlement Studies
Conseil Economique et Social d'Ottawa-Carleton
Immigrant Women Services Ottawa
Jewish Family Services of Ottawa-Carleton
KEYS Job Centre
Kingston Community Health Centres
LASI World Skills
Lebanese and Arab Social Services Agency of Ottawa-Carleton
National Capital Region
YMCA-YWCA - Newcomer Information Centre
Ottawa Chinese Community Service Centre
Ottawa Community Immigrant Services Organization
Quinte United Immigrant Services
Réseau de développement économique et d'employabilité de l'Ontario, RDÉE Ontario
Somali Centre for Family Services
Vitesse Re-Skilling Canada Inc.

Toronto Region

Abrigo Centre	Skills Centre	Community Health Centre	Jewish Immigrant Aid	North York Community	Association
Access Alliance Multicultural Health and Community Services	Canadian Arab Federation	Dejinta Beesha	Services Toronto	House	The Redwood Shelter
Accessible Community	Canadian Cambodian Association of Ontario	Dixon Hall	JobStart	Northwood Neighbourhood Services	The Salvation Army, Toronto Harbour Light Ministries
Counselling and Employment Services	Canadian Centre for Language & Cultural Studies Inc.	East Metro Youth Services	JVS Toronto	Oasis Centre des Femmes	Immigrant and Refugee Services
Across Boundaries: An Ethnoracial Mental Health Centre	Canadian Centre for Victims of Torture	Eastview Neighbourhood Community Centre	Kababayan Community Service Centre	Oromo Canadian Community Association of GTA	Thorncliffe Neighbourhood Office
Afghan Association of Ontario	Canadian Tibetan Association of Ontario	Elderly Vietnamese Association of Toronto	KCWA Family and Social Services	Parkdale Community Information Centre	Times Change Women's Employment Service
Afghan Women's Organization	CARE Centre for Internationally Educated Nurses	Elsbeth Heyworth Centre for Women	Korean Senior Citizens Society of Toronto	Parkdale Community Legal Services	Toronto Community & Culture Centre
African Training and Employment Centre	Catholic Cross-Cultural Services	Enlace Community Link Inc.	L'Institut de leadership des femmes de l'Ontario	Parkdale Intercultural Association	Toronto Community Employment Services
Agincourt Community Services Association	CATIE - Canadian AIDS Treatment Information Exchange	Eritrean Canadian Community Centre of Toronto	La Passerelle-Intégration et Développement	Planned Parenthood Toronto	Toronto Workers' Health and Safety Legal Clinic
Albion Neighbourhood Services	Centre for Immigrant and Community Services	Ethiopian Association in the Greater Toronto Area	Lakeshore Area Multi Services Project	Polycultural Immigrant Community Services	Toronto Workforce Innovation Group
Alliance for South Asian AIDS Prevention	Centre for Spanish Speaking Peoples	Family Inter-Generation Link	Lao Association of Ontario	Progress Career Planning Institute	Tropicana Community Services
Anglican United Refugee Alliance	Centre for Support & Social Integration Brazil-Canada	Family Service Toronto	Le Regroupement des Femmes Immigrantes Francophones	Rexdale Women's Centre	Unison Health and Community Services
Arab Community Centre of Toronto	Centre Francophone de Toronto	FCJ Refugee Centre	Learning Disabilities Association of Toronto District Learning Enrichment Foundation	Roma Community Centre	University Settlement
Armenian Community Centre - Armenian Relief Society, Social Services	Collège Boréal	Flemingdon Neighbourhood Services	Maison d'Hébergement pour Femmes Francophones	S.E.A.S. (Support, Enhance, Access, Service) Centre	Vietnamese Association, Toronto
Asian Community AIDS Services	Community Action Resource Centre	For You Telecare Family Service	Margaret's Housing and Community Support Services Inc.	Scadding Court Community Centre	Vietnamese Women's Association of Toronto
Auberge Francophone	Community Legal Education Ontario	For Youth Initiative	Mennonite New Life Centre of Toronto	Settlement Assistance and Family Support Services	Women's Health in Women's Hands Community Health Centre
AWIC Community and Social Services	Community MicroSkills Development Centre	FutureWatch Environment and Development Education Partners	Midaynta Community Services	Silent Voice Canada	WoodGreen Community Services
Bangladeshi-Canadian Community Services	COSTI Immigrant Services	Griffin Centre	Multilingual Community Interpreter Services, Ontario	Sistering - A Woman's Place	Workers' Action Centre
Barbra Schlifer	Council of Agencies Serving South Asians	Heritage Skills Development Centre	Neighbourhood Link Support Services	Skills for Change	Working Skills Centre
Commemorative Clinic	CUIAS Immigrant Services	Hispanic Development Council	Nellie's	Social Planning Toronto	Working Women Community Centre
Black Coalition for AIDS Prevention	CultureLink	Hong Fook Mental Health Association	New Canadian Community Centre	Sojourn House	YMCA - Korean Community Services
Bloor Information and Life	Davenport-Perth Neighbourhood and	Immigrant Women's Health Centre	New Circles Community Services	Somali Immigrant Aid Organization	YMCA YMCA of Greater Toronto, Newcomer Settlement Programs
		Islamic Social Services and Resources Association	Newcomer Women's Services Toronto	South Asian Women's Centre	Youth Assisting Youth
		Jamaican Canadian Association		South Etobicoke Community Legal Services	YWCA Toronto
		Jane/Finch Community and Family Centre		St. Christopher House	
		Japanese Social Services, Toronto		St. Stephen's Community House	
				Tesoc Multicultural Settlement Services	
				The Cross-Cultural Community Services	

IN APPRECIATION OF
VOLUNTEERS, STUDENTS, STAFF

DEDICATION AND COMMITMENT

Executive Director
Debbie Douglas

Associate Executive Director
Eta Woldeab

Manager, IT and New Media
Dave Montague

Manager, Sector Capacity Development
Jolanta Nozka

Manager, Finance and Administration
Roger Ramkissoon

THANK YOU

Staff

Fanieal Abraha
Douglas Bastien*
Paulina Bermeo
Amy Casipullai
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Irazabal
Jasmine Chua
Greg Elward

Erin Ewing**
Tamaisha Eytle
Zeina Farah
Anna Finch
Erika Gates-Gasse
Krittika Ghosh
Ian Gibney
Sarah Hamdi
Peggy Ho
Lorraine Hudson
Neda Jaleel
Beverly Lawrence-Dennis
Paulina Maciulis
Julia Mais
Leona McColeman

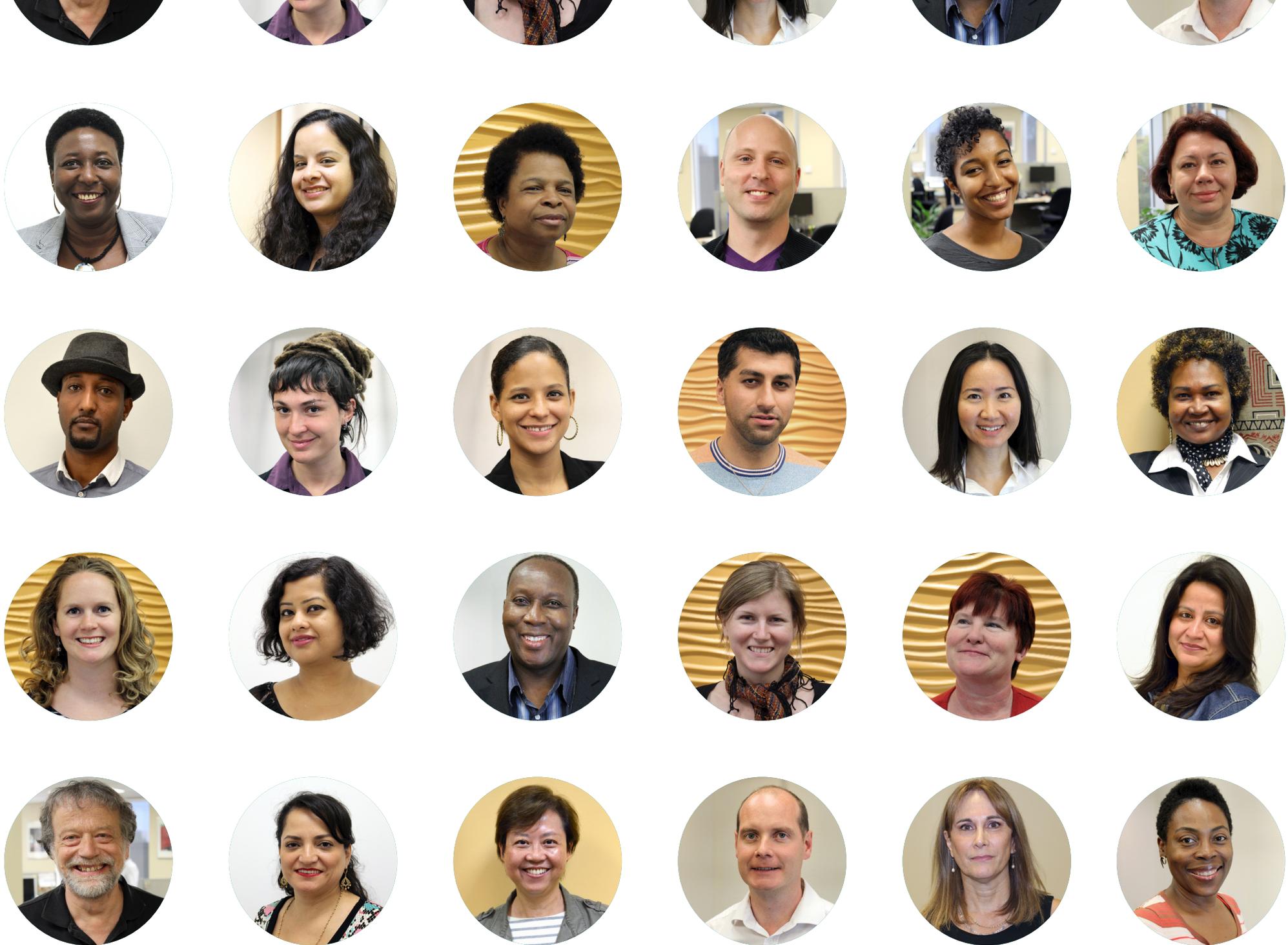
Ann-Marie McGregor
Hurly Meraveles
Paul Newby
Chavon Niles
Martha Orellana
Theresa Polyakov
Petra Roberts
Jai Sahak
Juanita Smith
Athena Tam
Tala Tokhi
Elena Trapeznikova
Lumembo Tshiswaka
Marcos Vilela
Annie Zhang

Students

Lydia L. Cordie Gracia
Belinda Ha
Jocelyn Kane
Nishan Mudalige
Siobhan Stewart

* Left during the year

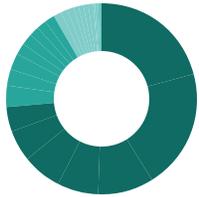
** Joined after
March 31, 2013



Staff not represented: Amy Casipullai, Maria-Lucia Castillo Irazabal, Erika Gates-Gasse, Ian Gibney, Neda Jaleel, Hurly Meraveles, Chavon Niles, Paulina Maciulis, Jolanta Nozka, Theresa Polyakov, Roger Ramkissoon, Petra Roberts, Athena Tam, Tala Tokhi, Marcos Vilela, Eta Woldeab, Annie Zhang.

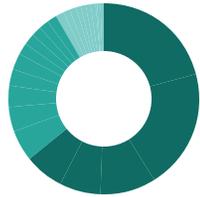
2013

FINANCIAL REPORT



REVENUES

73% Federal
19% Provincial
8% Other



EXPENDITURES

69% Personnel
23% Program
8% Administrative

REVENUES (\$)

	2013	2012
Citizenship and Immigration Canada (CIC)	2,731,186	3,005,384
Ministry of Citizenship	250,307	621,224
Ontario Women's Directorate	63,780	136,137
Legislative Assembly	4,000	-
Ontario Trillium Foundation	205,310	178,495
United Way of Greater Toronto	183,077	175,834
Other Foundations	100,385	7,323
Membership fees	139,700	122,930
Workshop registrations	23,590	46,060
Donations and fundraising	8,282	8,957
Productive enterprises	5,300	4,339
City of Toronto	32,483	48,500
TOTAL	3,747,40	4,355,183

EXPENDITURES (\$)

	2013	2012
PERSONNEL		
Salaries	1,850,346	1,835,277
Contract fees & honoraria	363,262	746,204
Benefits	319,105	341,098
Staff Training	2,032	4,496
Sub total	2,534,735	2,927,075
PROGRAM		
Travel, accommodation and conference	365,563	417,329
Profession education & training courses	90,006	135,780
Payments to Partners	87,994	115,102
Sector IT Infrastructure	80,238	10,299
Meeting expenses	64,971	103,065
Professional fees	61,606	67,524
Supplies	44,141	55,735
Other (Telephone, Refugee Rights Day, Staff Recruitment)	35,376	18,738
Marketing & promotion	16,010	106,419
Fundraising	510	255
Sub total	846,415	1,030,246
ADMINISTRATIVE		
Rent, taxes & utilities (net)	199,417	186,845
Professional fees	53,381	60,278
Telephone	16,264	15,667
Other (Photocopy Rental)	15,246	16,625
Insurance	8,366	8,430
Postage & Couriers	4,974	3,836
Bank Charges	4,107	4,514
Sub total	301,755	296,195
TOTAL	3,682,915	4,253,516

OUR
FUNDERS

OCASI ACKNOWLEDGES OUR FUNDERS WITH GRATITUDE

Thank you!

Citizenship and Immigration Canada
Ministry of Citizenship and Immigration
Ontario Women's Directorate
Legislative Assembly
Ontario Trillium Foundation
United Way of Greater Toronto
736 Outreach Corporation
COSTI Immigrant Services
City of Toronto
Toronto Community Foundation

OCASI |  **35** Years of
Excellence
in Immigrant Advocacy
Ontario Council of Agencies Serving Immigrants

