

## **Supplementary Appendix – Inventory of Immigrant Serving Agencies in Ontario**

All the following agencies were contacted during the course of the Making Ontario Home study, and represent the most comprehensive an inventory to-date of community-based agencies that provide immigrant and refugee focused services and/or a significant proportion of their clients are immigrants and refugees.

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## **Barrie**

Academy of Learning, Computer and Business Career College, Barrie  
AIDS Committee of Simcoe County, Barrie  
Am Shalom Synagogue, Barrie  
Barrie Food Bank, Barrie  
Barrie Latin Community Centre, Barrie  
Barrie Literacy Council, Barrie  
Barrie Municipal Non-Profit Housing Corporation, Barrie  
Barrie Newcomer Club, Barrie  
Barrie Public Library, Barrie  
Barrie Recreation Branch Youth Centre, Barrie  
Canadian Mental Health Association, Simcoe County Branch, Barrie  
Career Centre Collier Street Location, Barrie  
Career Essentials, Barrie  
Catholic Family Services of Simcoe County, Barrie Office, Barrie  
Children and Youth Services-SPRUCEDALE YOUTH CENTRE, Simcoe  
City of Barrie, Barrie  
Community Legal Clinic Simcoe Haliburton Kawartha Lakes, Barrie Office, Barrie  
Elizabeth Fry Society of Simcoe County, Barrie  
Filipino-Canadian Association of North Simcoe and Surrounding Areas, Barrie  
Greater Barrie Chamber of Commerce, Barrie  
IOOF Seniors Homes, Inc., Barrie  
La Cle d’la Baie en Huronie, Barrie  
Learning Centres The Barrie Campus, Barrie  
Noor-UI-Islam of Ontario, Barrie, Barrie  
Northern Lights Canada - Employment Centre, Barrie  
Ontario Early Years Centre. Barrie-Simcoe-Bradford. Barrie Victoria Village, Barrie  
Saint Andrew’s Society of Simcoe County, Barrie  
Simcoe Muskoka District Health Unit, Barrie Head Office, Barrie  
Simcoe Urban Native Housing Inc. Rising Sun Women’s Support Group, Barrie  
United Way of the Greater Simcoe Region, Barrie  
Vietnamese Cultural Association, Barrie  
Women’s and Children’s Shelter, Barrie  
YMCA of Simcoe/Muskoka - Immigrant Settlement and Adaptation Program, Barrie  
YMCA of Simcoe/Muskoka Childcare Centre Mapleview Dr. Location, Barrie  
YMCA Simcoe/Muskoka Newcomer Services, Barrie  
Youth Haven, Barrie

**Belleville**

Church of St. Michael the Archangel, Belleville  
 Children and Youth Services-BROOKSIDE YOUTH CENTRE, Cobourg  
 City of Belleville - Recreation, Culture and Community Services, Belleville  
 Korean Canadian Community Centre of Great Eastern Ontario, Belleville  
 Muslims Association of Belleville, Belleville  
 Quinte United Immigrant Services, Belleville  
 Teachers of English as a Second Language Kingston and District, Belleville

**Brantford**

Aboriginal Health Centre, Brantford  
 Big Brothers Big Sisters of Haldimand Norfolk (serving Brant County & Brantford, and Halimand Norfolk),  
 Brantford  
 Boys and Girls Club Brantford, Brantford  
 Brant Community and Development Services, Brantford  
 Brant County Health Unit, Brantford  
 Brant County Landlords Association, Brantford  
 Brant Training Services Ltd., Brantford  
 Canadian Mental Health Association, Brantford  
 Career Link, Brantford  
 Chamber of Commerce Brantford, Brantford  
 Children's Safety Village of Brant, Brantford  
 Community Living, Brantford  
 Community Resource Services, Brantford  
 Family Counselling Centre of Brant: Early Learning and Parenting Centre, Brantford  
 Grand Erie District School Board - Grand Erie Learning Alternatives, Brantford  
 Grand Erie Training and Adjustment Board, Brantford  
 Immigrant Settlement Services (ISS), Brantford  
 Immigrant Settlement Transition, Employment and Partnerships (ISTEP), Brantford  
 International Association of Administrative Professionals, Brantford  
 Literacy Council of Brantford and District, Brantford  
 Ministry of. Training Colleges and Universities, Brantford  
 Mowhak College - Faculty of Interdisciplinary Studies, Hamilton/Brantford  
 Mowhak College - Bridging Programs for Immigrants, Brantford  
 Ontario Works Brant, Brantford  
 Salvation Army Brantford Family and Community Services, Brantford  
 Skills and Counseling Access Program, Brantford  
 St. Leonards Community Services, Brantford  
 Training Visions, Brantford  
 Working World Training Centre, Brantford  
 YMCA Brantford Immigrant Settlement Services, Brantford

**Chatham Kent**

Adult Language and Learning (ALL), Chatham-Kent  
 Asian Canadian Association, Chatham-Kent  
 Association Canadienne-Française de l'Ontario (Chatham), Chatham-Kent

Chatham-Kent Muslim Association (CKMA), Chatham-Kent  
 Cultural Coalition of Chatham-Kent, Chatham-Kent  
 Filipino Canadian Community of Chatham-Kent, Chatham-Kent  
 Greek Community, Chatham-Kent  
 Kent Sikh Society, Chatham-Kent  
 Korean Canadian Association of Chatham-Kent, Chatham-Kent  
 Mennonite Central Committee (MCC Chatham), Chatham-Kent  
 Polish-Canadian Club, Chatham-Kent  
 Portuguese-Canadian Social Club, Chatham-Kent  
 Somos Latinos, Chatham-Kent  
 Ukrainian Canadians (St. Annes Conception Ukrainian Catholic Church), Chatham-Kent

### **Cornwall**

City of Cornwall- Planning, Parks and Recreation Services, Cornwall  
 Cornwall and District Immigrant Service Agency, Cornwall  
 Cornwall Immigrant Resource Centre, Cornwall  
 Tha's Asian Grocery, Cornwall  
 TR Leger Immigrant Services aux immigrants, Cornwall

### **Greater Sudbury**

Canadian Red Cross -Housing Help, Greater Sudbury  
 Church of the Epiphany (Education, ESL, LINC), Greater Sudbury  
 Contact Interculturel Francophone de Sudbury (CIFS), Greater Sudbury  
 Culture-ONTARIO LIBRARY SERVICE - NORTH, Greater Sudbury  
 Culture-SKILLS DEVELOPMENT TEAM, Greater Sudbury  
 Education -SUDBURY REGIONAL OFFICE, Greater Sudbury  
 Elgin Street Mission, Greater Sudbury  
 First Steps, Greater Sudbury  
 Foyer Notre Dame House-Association des jeunes de la rue, Greater Sudbury  
 Greater Sudbury Chamber of Commerce, Greater Sudbury  
 Greater Sudbury - Citizen Services, Greater Sudbury  
 Greater Sudbury - Citizen Service Centres and Neighbourhood Libraries, Greater Sudbury  
 Inner City Home of Sudbury, Greater Sudbury  
 Islamic Association of Sudbury, Greater Sudbury  
 Laurentian University - MOH Representative, Greater Sudbury  
 Local Immigration Partnership - Sudbury, Greater Sudbury  
 Police Advisory Board, Greater Sudbury  
 Rainbow School Boards, Greater Sudbury  
 Sudbury Action Centre For Youth, Greater Sudbury  
 Sudbury Catholic District School Board, Greater Sudbury  
 Sudbury Manitoulin Workforce Partnership, Greater Sudbury  
 Sudbury Multicultural Folk Arts Association (SMFAA), Greater Sudbury  
 Training, Colleges and Universities-NORTHERN REGION, Greater Sudbury  
 Training, Colleges and Universities-SUDBURY - 450 NOTRE DAME AVE, Greater Sudbury  
 United Way Centraide Sudbury and/et district, Greater Sudbury  
 YMCA of Sudbury, Greater Sudbury

**Guelph**

Fresh Start Housing Centre, Guelph  
 Guelph Community Health Centre, Guelph  
 Guelph Inclusiveness Alliance (GIA), Guelph  
 Guelph Newcomers Club, Guelph  
 Guelph-Wellington Local Immigration Partnership, Guelph  
 Guelph-Wellington Women In Crisis, Guelph  
 Immigrant Services - Guelph-Wellington (Formerly known as Guelph And District Multicultural Centre), Guelph  
 International Credential Assessment Service Canada, Guelph  
 Local Immigration Partnership - Guelph/Wellington, Guelph  
 Naylor-Mcleod Group Limited, Guelph  
 St. George's Centre (ESL School], Guelph  
 Upper Grand District School Board (Wellington Centre For Continuing Education), Guelph  
 St. George's Centre for Adult ESL, Guelph  
 Wellington County Social Services, Guelph

**Hamilton**

Afghan Association of Hamilton, Hamilton  
 African Canadian Network of Hamilton, Hamilton  
 Afro-Canadian Caribbean Association of Hamilton and District Inc, Hamilton  
 Arab Cultural and Heritage Centre, Hamilton  
 Assyrian Universal Alliance Foundation, Hamilton  
 Canadian Japanese Cultural Centre of Hamilton (The), Hamilton  
 CARE Centre for Internationally Educated Nurses, Hamilton  
 Centre de santé communautaire Hamilton / Niagara, Hamilton  
 Circle of Friends (Hamilton) - LINC, Hamilton  
 Citizen Protection Project, Hamilton  
 Collège Boréal - Services et programmes aux immigrants / Immigrant Services and Programs, Hamilton  
 Community Action Program for Children - Multicultural Community Resource Centre, Hamilton  
 Community Information Hamilton, Hamilton  
 Facilitating Inclusion Cooperative, Hamilton  
 Hamilton Association for Residential and Recreational Redevelopment Programs (HARRRP), Hamilton  
 Hamilton Centre for Civic Inclusion, Hamilton  
 Hamilton Chamber of Commerce, Hamilton  
 Hamilton Church of Christ, Hamilton  
 Hamilton Council of Canadian Arabs (The), Hamilton  
 Hamilton Dante Centre for Italian Language and Culture Incorporated, Hamilton  
 Hamilton Malayalee Samajam, Hamilton  
 Hamilton Public Library - The Learning Centre (LINC), Hamilton  
 Hamilton Public Library - Youth Services Department, Collections and Programs for Children, Multicultural Early Learning Development, Hamilton  
 Hamilton Urban Core Community Health Centre, Hamilton  
 Hamilton-Wentworth District School Board, Hamilton  
 Hamilton's Welcome Place Non Profit Incorporated, Hamilton  
 Immigrant Culture and Art Association, Hamilton

Interfaith Council for Refugees and Immigration - Operation Lifeline, Hamilton  
 Jamaican Association, Hamilton  
 Latin American Women Association (LAWA), Hamilton  
 Maison Africaine d'Aide à L'integration Pour Les Nouveaux Franco-Ontariens, Hamilton  
 McMaster University - International Student Services, Hamilton  
 Micah House, Hamilton  
 North Hamilton Community Health Centre - Multicultural Health Services, Hamilton  
 Ontario. Ministry of Citizenship and Immigration, Hamilton  
 Sagar Pare Bengali Community, Hamilton  
 Salvation Army (The) - Hamilton Laotian Corps, Hamilton  
 Somali Womens Network, Hamilton  
 St. Joseph Immigrant Women's Center, Hamilton  
 Sudanese League of Hamilton (SLOH), Hamilton  
 Training, Colleges and Universities-HAMILTON-NIAGARA SUB-REGION, Hamilton  
 Trinidad and Tobago Association of Hamilton, Hamilton  
 Ukrainian Canadian Congress - Hamilton Branch, Hamilton  
 YMCA of Hamilton / Burlington / Brantford - Newcomer Information Centre for Youth, Hamilton  
 Centre Francais Hamilton Incorporated, Hamilton

### **Kingston**

Association canadienne-francaise de l'Ontario -Conseil regional des Mille-Iles (AFCO – Mille-Iles),  
 Kingston  
 Boys and Girls Clubs of Kingston & Area, Kingston  
 Canadian-Cuban Friendship Association, Kingston  
 Chinese Canadian Association of Kingston and District, Kingston  
 Christian Cultural Association of South Asians, Kingston  
 Family Services Employee Assistance Programs - Kingston (Women), Kingston  
 Filipino-Canadian Association of Kingston, Kingston  
 Frontenac Cultural Center, Kingston  
 Greater Kingston Chamber of Commerce, Kingston  
 Human Rights Office, Kingston  
 India-Canada Association of Kingston, Kingston  
 Islamic Society of Kingston, Kingston  
 Italo-Canadian Club, Kingston  
 K3C Community Counseling Center, Kingston  
 KEYS Community Employment Centres  
 Kingston African Caribbean Collective (KACC), Kingston  
 Kingston Area Race Relation Association (KARRA), Gananoque  
 Kingston Community Health Centre, Kingston  
 Kingston Economic Development Corporation (KEDCO), Kingston  
 Kingston Employment and Youth Services (KEYS), Kingston  
 Kingston Local Immigration Partnership, Kingston  
 Limestone District School Board, Kingston  
 Ontario March of Dimes, Kingston  
 Queen's University International Centre (QUIC), Kingston  
 South East Community Care Access Center, Kingston

United Way serving Kingston, Frontenac, Lennox & Addington (KFL&A), Kingston  
Volunteer and Information Kingston, Kingston

**Kitchener (incl. Waterloo and Cambridge)**

Aids Committee of Cambridge, Kitchener, Waterloo Area (ACCKWA), Kitchener  
Argus Residence for Young People, Cambridge  
Community Health Helpers, Kitchener  
Community Information Centre of Waterloo Region, Kitchener  
Community Justice Initiatives, Kitchener  
Conestoga College (LINC), Kitchener-Waterloo  
Emmanuel United Church, Kitchener-Waterloo  
Extend-A-Family, Kitchener  
Focus for Ethnic Women, Kitchener-Waterloo  
Hazelglen Alliance Church, Kitchener-Waterloo  
House of Friendship, Kitchener  
International Migration Research Centre (IMRC), Kitchener-Waterloo  
John Howard Society, Kitchener  
Kitchener Downtown Community Health Centre, Kitchener-Waterloo  
Kitchener Housing Inc., Kitchener  
Kitchener-Waterloo Counseling Services, Kitchener  
Kitchener-Waterloo Multicultural Centre, Kitchener  
KW Multicultural Centre, Kitchener-Waterloo  
Lutherwood CODA, Kitchener  
MCRS, Kitchener-Waterloo  
Mennonite Central Committee, Kitchener-Waterloo  
Mennonite Coalition for Refugee Support (MCRS), Kitchener  
New Canadian Program, Kitchener  
Reception House - Waterloo Region, Kitchener-Waterloo  
Region of Waterloo, Kitchener  
Renison University College (English Language Institute), Kitchener-Waterloo  
Settlement and Education Partnership in Waterloo Region (SEPWR), Kitchener-Waterloo  
Social Planning Council of Kitchener-Waterloo, Kitchener  
St Louis Adult Learning Centre, Kitchener  
The Community Safety and Crime Prevention Council, Kitchener-Waterloo  
The Elizabeth Fry Society, Kitchener  
The Literacy Group, Kitchener  
The Working Center, Kitchener  
United Way of Kitchener-Waterloo and Area, Kitchener-Waterloo  
Victoria Hills Community Centre, Kitchener-Waterloo  
Waterloo Region Immigrant Employment Network (WRIEN), Kitchener  
Waterloo Regional Government - Social Services, Kitchener  
Women's Crisis Services of Waterloo Region, Kitchener  
YMCA Cross-Cultural And Community Services, Kitchener  
YMCA of Kitchener-Waterloo (ISAP Program), Kitchener  
YWCA of Cambridge, Cambridge

**Leamington**

Essex County Chinese Canadian Association, Leamington  
 Leamington District Chamber of Commerce, Leamington  
 Mennonite Central Committee, Leamington  
 Migrant Worker Community Program, Leamington  
 Municipality of Leamington- Community Services, Leamington  
 New Canadian Centre for Excellence (Leamington Branch), Leamington  
 Portuguese Community Club, Leamington  
 South Asian Centre of Windsor, Leamington  
 South Essex Community Council - Immigrant Services, Leamington  
 YMCA - Programs for New Canadians, Leamington

**London**

Access Centre for Regulated Employment, London  
 Across Languages, London  
 African Organization of London/Middlesex, London  
 Armenian Community of London, London  
 Association canadienne-française de L'Ontario (London-Sarnia), London  
 Association of Women of India in Canada -London Chapter, London  
 Children and Youth Services-LIB - LONDON NORTH CENTRE, London  
 Children's Aid Society of London and Middlesex, London  
 Chinese Canadian National Council - London Chapter, London  
 Chinese Canadian National Centre (LINC), London  
 City of London - Employment & Strategic Initiatives, London  
 City of London - Research and Planning, London  
 Congress of Black Women of Canada - London Chapter, London  
 Creative City Task Force Report (City Hall), London  
 Croatian Centre (St. Leopold Mandic Croatian Parish), London  
 Crouch Neighbourhood Resource Centre, London  
 Cultureworks ESL, London  
 Daya Counselling Centre, London  
 Dutch Canadian Society of London and District, London  
 Education-LONDON REGIONAL OFFICE, London  
 Ethnocultural Council of London, London  
 Families First CAPC, London  
 Filipino Canadian Association of London and District, London  
 G.A. Wheable Centre for Adult Education, London  
 German Canadian Club, London  
 Hindu Cultural Centre of London Ontario, London  
 Huron University College-The University of Western Ontario-Political Science, London  
 Islamic Centre of Southwest Ontario, London  
 Japanese Community, London  
 King's University College at The University of Western Ontario-Department of History, London  
 Korean-Canadian Society of London, London  
 Lithuanian Canadian Community - London Branch, London  
 London & Middlesex Housing Corporation, London



London Community Resource Centre, London  
 London Cross Cultural Learner Centre, London  
 London Diversity & Race Relations Advisory Committee, London  
 London Economic Development Corporation, London  
 London Employment Help Centre, London  
 London Employment Help Centre, London  
 London InterCommunity Health Centre, London  
 London Jewish Federation, London  
 London Language Institute, London  
 London Muslim Mosque, London  
 London Public Library, London  
 London Serbian Community, London  
 London Urban Services Organization (LUSO), London  
 London/Middlesex Immigrant Employment Council, London  
 Maltese Canadian Club of London, London  
 Marconi Club, London  
 Pathways Skills Development, London  
 Polish National Association (OR Polish Hall Recreation Centre), London  
 Portuguese Club of London, London  
 Reed Institute Of Communications, London  
 St. Leopold Mandic Parish London, London  
 Siloam United Church, London  
 Skills International, London,  
 South London Neighbourhood Resource Centre - Settlement Services, London  
 Spanish Catholic Community (St. Francis of Assisi Hispanic Mission), London  
 Thames Valley District School Board, London  
 United Way of London and Middlesex, London  
 WIL Employment Connections, London  
 YMCA of Western Ontario (ISAP Program), London  
 YMCA of Western Ontario (LINC Program), London  
 YMCA The Learning Centre, London  
 London District Catholic School Board - Centre for Lifelong Learning, London  
 Thames Valley District School Board (ESL/LINC), London

**Oshawa (incl. Durham Region)**

Ajax South Asian Cultural Center, Oshawa  
 Big Brothers Big Sisters of Oshawa Whitby, Oshawa  
 Bradford Immigrant and Community Services  
 Canadian Polish Congress, Oshawa  
 Community Care Durham, Oshawa  
 Community Development Council of Durham, Durham Region/Ajax  
 Conseil des Organismes Francophones de la Region Durham (COFRD), Oshawa  
 Culture Works: English as a Second Language, Oshawa  
 Durham College Community Employment Resource Center, Oshawa  
 Durham Continuing Education, Oshawa

Durham Region Unemployed Help Centre  
 Eastview Boys and Girls Club, Oshawa  
 Greater Oshawa Chamber of Commerce, Oshawa  
 InterChurch Immigrant Support Group, Oshawa/Durham  
 John Howard Society of Durham Region, Oshawa  
 Multicultural Council of Oshawa/Durham, Oshawa  
 Northern Lights, Oshawa  
 Northview Boys and Girls Club, Oshawa  
 One Parent Families Association - Oshawa/Whitby, Oshawa  
 YMCA Durham - Ontario Early Years & Family Programs Centre, Oshawa  
 Ontario Works Employment Resource Centre: Durham Region Social Services Department, Oshawa  
 Oshawa Senior Citizens Centres (John Street Branch), Oshawa  
 United Way of Oshawa, Whitby, Clarington, Brock and Scugog, Oshawa  
 Women's Multicultural Resource & Counselling Centre of Durham, Durham Region/Oshawa

### **Ottawa**

Abuelos Ottawa/Ottawa Latino Community Senior Services, Ottawa  
 Bengali Community Centre of Canada, Ottawa  
 Canadian Association of Family Resource Programs (FRP Canada) l'Association canadienne des programmes de ressources pour la famille, Ottawa  
 Canadian Ethnocultural Council, Ottawa  
 CCA - Canadian Live-In Caregivers Association  
 Canadian Mothercraft of Ottawa-Carleton, Ottawa  
 Carleton University, Ottawa  
 Carleton University-Centre for European Studies, Ottawa  
 Catholic Family Service Ottawa, Ottawa  
 Catholic Immigrant Women's Services (IWSO), Ottawa  
 Catholic Immigration Centre Ottawa, Ottawa  
 Centre for International Migration and Settlement Studies  
 Centretown Community Health Centre, Ottawa  
 Chinese Canadian Community News, Ottawa  
 Chinese Canadian National Council - Ottawa Chapter, Gloucester  
 Cité collégiale (La), Ottawa  
 Conseil Economique et Social d'Ottawa-Carleton (CESOC)  
 Conseil des écoles publiques de l'Est de l'Ontario, Ottawa  
 Cultural Interpretation Service for Our Communities (CISOC), Ottawa  
 Economic and Social Council of Ottawa-Carleton, Ottawa  
 Heartwood House, Ottawa  
 Immigrant Women Services Ottawa, Ottawa  
 Jewish Family Services of Ottawa (JFS), Ottawa  
 LASI World Skills  
 LAZO Latin American Women's Support Organization, Ottawa  
 Leadership Ottawa, Ottawa  
 Lebanese and Arab Social Services Agency of Ottawa-Carleton, Ottawa  
 Legal Aid Ontario, Ottawa  
 Lowertown Community Resource Centre, Ottawa

MASC - Multicultural Arts For Schools and Communities, Ottawa  
 Mexican Canadian Cultural Association of Ottawa-Gatineau, Ottawa  
 Multicultural Health Coalition, Ottawa  
 Multifaith Housing Initiative, Ottawa  
 Muslim Multicultural Community Services, Nepean  
 National Capital Region YMCA-YWCA Employment, Enterprise and Newcomer Services, Job Connect  
 National Capital Region YMCA-YWCA - Newcomer Information Centre

Nepalese Canadian Association of Ottawa, Ottawa  
 Ottawa Chamber of Commerce, Ottawa  
 Ottawa Chinese Community Service Centre  
 Ottawa Community Immigrant Services Organization (OCISO), Ottawa  
 Ottawa-Carleton District School Board, Ottawa  
 Ottawa Hungarian Community Centre, Nepean  
 Ottawa Muslim Community Circle, Nepean  
 Ottawa Public Library, Ottawa  
 Pinecrest-Queensway Community Health Centre, Ottawa  
 Polish Canadian Women's Federation, Ottawa  
 Rwanda Social Service and Family Counseling, Ottawa  
 Somali Centre for Family Services (SCFS), Ottawa  
 Somerset West Community Health Centre, Ottawa  
 South Sudanese Community Association of Ottawa, Ottawa  
 St. Lawrence College, Ottawa  
 Status of Women Canada-Ontario Region, Ottawa  
 Vanier Community Service Centre, Ottawa  
 Vietnamese Canadian Centre, Ottawa  
 Vietnamese Canadian Community of Ottawa, Ottawa  
 Villa Marconi - Italian Seniors' Centre, Ottawa  
 Vitesse Re-Skilling Canada Inc.,  
 Volunteer Ottawa, Ottawa

### **Peterborough**

City of Peterborough - Community Services Department, Peterborough  
 Community and Race Relations Committee of Peterborough, Peterborough  
 Community Opportunity & Innovation Network (COIN), Peterborough  
 Employment Planning & Counselling - Peterborough, Peterborough  
 Greater Peterborough Area Economic Development Corporation (GPAEDC), Peterborough  
 Greater Peterborough Chamber of Commerce, Peterborough  
 Kawartha Pine Ridge District School Board, Peterborough  
 New Canadians Centre Peterborough, Peterborough  
 Peterborough Partnership Council on Immigrant Integration (PPCII), Peterborough  
 Peterborough Public Library, Peterborough  
 United Way of Peterborough & District, Peterborough  
 Fleming College, Peterborough

**Sarnia**

Association Canadienne-Française de l'Ontario (London-Sarnia), Sarnia  
 City of Sarnia- Community Services, Sarnia  
 Lambton Chinese Canadian Association, Sarnia  
 National Newcomers Council of Canada, Sarnia  
 Sarnia Muslim Association, Sarnia  
 Sarnia-Lambton Folk Arts Council (Multicultural Centre), Sarnia  
 Sarnia-Lambton LIP, Sarnia  
 The Canadian-Korean Connection, Sarnia  
 YMCA Community and Social Services, Sarnia

**St. Catharines-Niagara**

ACFO Niagara (Association communautaire francophone de l'Ontario), Welland African Association of Niagara, St. Catharines  
 Armenian Community Centre, St. Catharines  
 B'nai Israel Synagogue, St. Catharines  
 Brock University - International Services and Programs Abroad, St Catharines  
 Canadian Cuban Friendship Association Niagara, St.Catharines  
 Chinese Cultural Association of Regional Niagara, St. Catharines  
 Chinmaya Mission Niagara, Niagara Falls  
 Club Heidelberg, St.Catharines  
 Club Roma, St.Catharines Chamber of Commerce, St Catharines  
 Community Support Services of Niagara, Niagara Falls  
 Employment and Newcomer Services, YMCA of Niagara, Niagara Falls  
 Folk Arts Council of St. Catharines Multicultural Centre, St. Catharines  
 Folk Arts Niagara Falls, Niagara Falls  
 Fort Erie Multicultural Centre, Fort Erie  
 Information Niagara Inc. Interpreters Niagara/Hamilton, Niagara Falls  
 Islamic Society of St. Catharines, St. Catharines  
 Karma Kagyu Buddhist Meditation Centre, St. Catharines  
 Korean Presbyterian Church, Niagara Falls  
 Lao Association, Niagara Falls  
 Latin Immigrant Niagara Community Association, St. Catharines  
 Multicultural Services Network of Niagara Falls  
 Niagara Catholic District School Board, Niagara Falls  
 Niagara College, International Education Division, ESL, Welland  
 Niagara College, Workforce and Business Development Division, Job Connect, St.Catharines  
 Niagara Employment Help Centre, Niagara Falls  
 Niagara Falls Language School and Education Centre, Niagara Falls  
 Niagara Hindu Samaj, Niagara Falls  
 Niagara Immigrant Employment Council, Niagara Falls  
 Spiritual Assembly Baha'is of St.Catharines, St. Catharines  
 St Clare Refugee Assistance Centre, Welland  
 The Mayor's Committee on Community and Race Relations, St. Catharines  
 United Way of St. Catharines & District, St. Catharines  
 Welland Heritage Council and Multicultural Centre, Welland

YWCA, Women's Resource Centre (St.Catharines), St.Catharines

### **Toronto CMA**

#### **Settlement Agencies**

519 Church Street Community Centre  
 Abrigo Centre, Toronto  
 Access Alliance Multicultural Health and Community Services  
 Accessible Community Counselling and Employment Services (ACCES)  
 Adam House  
 Afghan Association of Ontario  
 Afghan Women's Organization  
 Afghan Women's Organization. Scarborough Program Site  
 African Community Services of Peel  
 African Refugee and Immigrant Aid Organization  
 African Training and Employment Centre of Toronto  
 African Women Resource and Information Centre  
 Africanadian Mediation and Community Services  
 Agence de promotion et de développement des francophones de Toronto  
 Agincourt Community Services Association  
 Albanian Canadian Association Kosova  
 Albion Neighbourhood Services  
 Alliance for South Asian AIDS Prevention  
 Arab Community Centre of Toronto  
 Arab Community Centre of Toronto (Lithuanian Canadian Community)  
 Arab Community Centre of Toronto (Scarborough office)  
 Arab Immigrant Centre  
 Armenian Family Support Services  
 Asian Community AIDS Services  
 Association of Soviet Jewry in Canada  
 Auberge francophone  
 Bangladesh Awami Society, Ontario Canada  
 Bangladeshi-Canadian Community Services (BCS)  
 AWIC Community and Social Services  
 Bangladeshi Canadian Community Services  
 Barbara Schlifer Commemorative Clinic. Interpreter Services  
 Bloor Information and Life Skills Centre  
 Bob Rumball Centre for the Deaf  
 Brampton Multicultural Community Centre  
 Brampton Neighbourhood Resource Centre  
 Brazil Angola Community Information Centre  
 Canada Centre for Language and Cultural Studies  
 Canadian Centre for Language and Cultural Studies Scarborough Centre  
 Canada. Citizenship and Immigration Canada. Citizenship and Immigration Centre  
 Canadian Cambodian Association of Ontario  
 Canadian Centre for Victims of Torture

Canadian Centre for Victims of Torture  
Canadian Centre for Women's Education and Development  
Canadian Council of Churches  
Canadian Friends Service Committee  
Canadian Red Cross Toronto Region  
Canadian Tibetan Association of Ontario  
Canadian Ukrainian Immigrant Aid Society  
Canadian Ukrainian Immigrant Aid Society Daisy Avenue Office  
Canadian Ukrainian Immigrant Aid Society Yonge Street Office  
CANES Community Care  
Career Foundation  
Carmine Stefano Comm. Ctr  
Casa de Las Americas Cari Corporation  
Catholic Community Services of York Region  
Catholic Crosscultural Services  
Catholic Crosscultural Services Eglinton-Kennedy Location  
Central Neighbourhood House  
Centre for Community Learning & Development. Immigrant Women Integration Program  
Centre for Information and Community Services of Ontario. Toronto Office  
Centre for Information and Community Services of Ontario  
Centre for Information and Community Services of Ontario Language, Training and Settlement Service  
Centre  
Centre for Information and Community Services of Ontario North York Office  
Centre for Information and Community Services of Ontario Toronto Integrated Service Centre  
Centre for Information and Community Services of Ontario Woodside Square Centre  
Centre for Spanish-Speaking Peoples  
Centre francophone de Toronto  
Chinese Family Services of Ontario  
Christie Ossington Neighbourhood Centre. Drop-In  
Christie Refugee Welcome Centre  
College Montrose Children's Place  
Community Action Resource Centre. Davenport Site  
Community Action Resource Centre  
Community Care East York  
Community MicroSkills Development Centre  
COSTI Immigrant Services  
COSTI. Corvetti Education Centre. Employment Assistance Services (OUTLET)  
COSTI. Employment Counselling Centre  
COSTI. Language and Skills Training Services. Enhanced Language Training  
COSTI North York Centre Settlement Services  
COSTI. Reception Centre  
Cross Cultural Community Services Association  
Cross Cultural Community Services Association  
Cross Edge Community Network  
CultureLink  
Cypriot Community of Toronto

Czech and Slovak Association of Canada  
Davenport Perth Neighbourhood and Community Health Centre  
Dejinta Beesha  
Delta Family Resource Centre  
Dixon Community Services  
Dixon Hall  
Doorsteps Neighbourhood Services  
Doorsteps Neighbourhood Services Chalkfarm Neighbourhood  
Doorsteps Neighbourhood Services Daystrom Neighbourhood  
Driftwood Community Ctr.  
East Scarborough Storefront  
Eastview Neighbourhood Community Centre  
Elspeth Heyworth Centre for Women  
Enlace Community Link Inc.  
Eritrean Canadian Community Centre of Metropolitan Toronto  
Ethiopian Association in the Greater Toronto Area  
Family Service Toronto  
FCJ Refugee Centre  
Findhelp Information Services  
Flemingdon Neighbourhood Services  
Furniture Bank  
For Youth Initiative (FYI)  
Harari Community of Ontario  
Harriet Tubman Community Organization Inc.  
HealthForce Ontario  
Heritage Skills Development Centre  
Hincks-Dellcrest Centre. Growing Together  
Homes First Society. Bellevue Apartments  
Homes First Society. Brandon House  
Homes First Society. Huron Street House  
Homes First Society. Norhcote Avenue House  
Homes First Society. Spadina Houses  
Homes First Society. Wales House  
Hungarian Canadian Community Services  
Immigrant Women's Health Centre  
Immigration and Refugee Board of Canada  
INTERCEDE for the Rights of Domestic Workers, Caregivers and Newcomers  
Iranian Community Association of Toronto  
Iranian Women's Organization of Ontario  
Iraqi Canadian Society of Ontario  
Islamic Community of Afghans in Canada  
Islamic Social Services and Resources Association  
Jamaican Canadian Association  
Jane/Finch Community and Family Centre  
Japanese Social Services

Jewish Family and Child. Gordon S Wolfe Branch  
Jewish Immigrant Aid Services (JIAS),  
Job Skills  
JobStart. Career Action for Newcomers  
John Booth Memorial Arena  
Kababayan Community Centre  
KCWA Family and Social Services  
La Passerelle IDE  
LAMP Community Health Centre ASK! Community Information Centre  
Lao Association of Ontario  
Lakeshore Area Multi Services Project (LAMP)  
Latino-Canadian Community Association of Scarborough  
Le Consortium Haïti-Afrique  
Learning Enrichment Foundation  
Learning Enrichment Foundation Language Instruction for Newcomers to Canada  
Lighthouse  
L'Institut de leadership des femmes de l'Ontario  
Malvern Family Resource Centre  
Manantial Neighbourhood Services  
Margaret Frazer House  
Matthew House Refugee Reception Services, Toronto  
Mennonite New Life Centre of Toronto  
Metro Street Focus Organization  
Midaynta Community Services  
Musular Dystrophy Canada  
National African Integration and Families Association  
Neighbourhood Information Post  
Neighbourhood Link Support Services Newcomer Outreach and Support Project  
Nellie's Community Support and Outreach Program  
Newcomer Centre of Peel  
Newcomer Women's Services Toronto  
North American Muslim Foundation  
North-South Solidarity Association  
North York Community House  
Northwood Neighbourhood Services  
Oasis Centre des femmes  
Oasis Dufferin Community Centre  
Ontario. Ministry of Citizenship and Immigration. Global Experience Ontario  
Oromo Canadian Community Association of Greater Toronto Area  
Palestine House Educational and Cultural Centre  
Parkdale Intercultural Association  
POINT  
Polycultural Immigrant and Community Services. Roncesvalles Satellite Office  
Polycultural Immigrant and Community Services  
Polycultural Immigrant and Community Services Eglinton Satellite Office  
Polycultural Immigrant and Community Services Bloor Street English Classes



Polycultural Immigrant and Community Services Midland Avenue LINC  
Pothikai Tamil Women's Organization  
Quaker Community of Refugees  
Ralph Thornton Centre  
Rainbow/Korean Information and Social Services  
Red Door Family Shelter  
Refugees and Immigrants and Information Centre Toronto  
Regent Park Community Health Centre  
Regroupement des Femmes Immigrantes Francophones  
REH'MA Community Services  
Rexdale Women's Centre  
Rexdale Women's Centre Immigrant Settlement and Adaptation Services  
Riverdale Immigrant Women's Centre. Bloor Street Location  
Riverdale Immigrant Women's Centre  
Riverdale Immigrant Women's Centre Midland Avenue Location  
Riverdale Immigrant Women's Centre Shorting Road Location  
Roma Community Centre  
Romero House  
Salvation Army Community and Family Services Etobicoke Family Services  
Salvation Army Community and Family Services North York Family Services  
Salvation Army Community and Family Services York Family Services  
Salvation Army, Immigrant and Refugee Services  
Salvation Army Immigrant and Refugee Services North York Satellite Office  
Salvation Army Immigrant and Refugee Services Scarborough Satellite Office  
Scadding Court Community Centre. Settlement Services for Newcomers to Canada  
SEAS Centre  
SEAS Centre. East China Town Office  
Seniors Building(Arleta)  
Settlement Assistance and Family Support Services, Scarborough  
Sherbourne Health Centre. Supporting Our Youth  
Silayan Community Centre  
Skills for Change  
Society for the Aid of Ceylon (Sri Lanka) Minorities  
Society for the Living  
Skills for Change. Employment Resource Centre  
Sojourn House  
Somali Banadir Association of Canada  
Somali Canadian Association of Etobicoke  
Somali Family and Child Skills Development Services  
Somali Immigrant Aid Organization Toronto  
Somali Islamic Society of Canada  
Somali Youth Association of Toronto  
Somaliland Canadian Society of Metro Toronto  
Somaliland Women's Organization  
South Asian Family Support Services  
South Asian Women's Centre

South Etobicoke Community Legal Services  
 Southern Sudanese Community Organization of Greater Toronto  
 St. Christopher House. Immigrant and Refugee Services Program  
 St. Stephen's Community House. Augusta Centre  
 St Stephen's Community House  
 Syme Woolner Neighbourhood Centre  
 Tamil Eelam Society of Canada  
 Thorncliffe Neighbourhood Office  
 Thorncliffe Neighbourhood Office Overlea Office  
 Toronto Catholic District School Board  
 Toronto Catholic District School Board St. Maria Goretti (settlement worker)  
 Toronto Catholic District School Board St. Rose of Lima (settlement worker)  
 Toronto Catholic District School Board St. Boniface (settlement worker)  
 Toronto Catholic District School Board Precious Blood (settlement worker)  
 Toronto Catholic District School Board St. Timothy (settlement worker)  
 Toronto Catholic District School Board St. Dunstan (settlement worker)  
 Toronto Catholic District School Board Holy Family (settlement worker)  
 Toronto Catholic District School Board St. Patrick (settlement worker)  
 Toronto Catholic District School Board St. Paul (settlement worker)  
 Toronto Catholic District School Board St. Thomas Aquinas (settlement worker)  
 Toronto Catholic District School Board St. Josaphat (settlement worker)  
 Toronto Catholic District School Board St. Mary Secondary (settlement worker)  
 Toronto Catholic District School Board Orientation Centre (Newcomer centre)  
 Toronto Catholic District School Board Our Lady of Lourdes (settlement worker)  
 Toronto Catholic District School Board Blessed John XXIII (settlement worker)  
 Toronto Catholic District School Board St. Andrew (settlement worker)  
 Toronto Catholic District School Board St. Augustine (settlement worker)  
 Toronto Catholic District School Board St. Marcellus (settlement worker)  
 Toronto Catholic District School Board St. Rita  
 Toronto Catholic District School Board Josyf Cardinal Slipyj (settlement worker)  
 Toronto Catholic District School Board St. Jude (settlement worker)  
 Toronto Catholic District School Board Father Henry Carr (settlement worker)  
 Toronto Catholic District School Board St. Jane Frances (settlement worker)  
 Toronto Catholic District School Board St. Paschal Baylon (settlement worker)  
 Toronto Catholic District School Board Our Lady of Victory (settlement worker)  
 Toronto Community and Culture Centre  
 Toronto Community Employment Services  
 Toronto Community Hostel  
 Toronto Community Hostel. Outreach Program  
 Toronto Community Housing Corporation  
 Toronto District School Board. Bickford Centre. Newcomer Opportunities for Work  
 Toronto District School Board Central Commerce Collegiate (settlement worker)  
 Toronto District School Board Central Technical School (settlement worker)  
 Toronto District School Board Dewson Street Public School (settlement worker)  
 Toronto District School Board. French Job Finding Club  
 Toronto District School Board Fairbank Memorial Community School (settlement worker)

Toronto District School Board George Harvey Collegiate Institute (settlement worker)  
Toronto District School Board Georges Vanier Reception Centre  
Toronto District School Board Greenwood Reception Centre  
Toronto District School Board Harbord Collegiate Institute (settlement worker)  
Toronto District School Board Immigrant Women on the Move Rexdale  
Toronto District School Board Immigrant Women on the Move Scarborough  
Toronto District School Board Jesse Ketchum Jr. & Sr. Public School  
Toronto District School Board Newcomer Services for Adults Ellesmere Road Site  
Toronto District School Board Newcomer Services for Adults Tapscott Road Site  
Toronto District School Board Newcomer Services for Youth Kingston/Galloway Site  
Toronto District School Board Newcomer Services for Youth Malvern Site  
Toronto District School Board Newcomer Services for Youth Weston/Finch Site  
Toronto District School Board Newcomer Services for Youth Weston/Lawrence Site  
Toronto District School Board Queen Victoria Junior PS (settlement worker)  
Toronto District School Board Thistletown Reception Centre  
Toronto District School Board Western Technical Commercial School  
Toronto District School Board West Toronto Collegiate Institute (settlement worker)  
Toronto Hostel Services. Seaton House  
Toronto Intergenerational Partnerships  
Toronto Region Immigrant Employment Council  
Toronto Tamil Seniors' Association  
Tropicana Community Services  
Unemployed Professional African Watu  
Universal Community Help  
University Settlement Recreation Centre. Spadina Office  
University Settlement Recreation Centre North York Office  
Vietnamese Association, Toronto  
Vietnamese Association, Toronto North York Office  
Vietnamese Women's Association Toronto  
Vision Africana 2000  
Warden Woods Community Centre  
Warden Woods Community Centre Teesdale Drop-In  
Welfare Committee for the Assyrian Community in Canada  
Willowridge Information and Recreation Centre  
WoodGreen Community Services Immigrant Services  
WoodGreen Community Services. Bridging Programs for Internationally Trained Professionals  
Women's Counselling Referral and Education Centre (WCREC),  
Women's Support Network of York Region, Newmarket  
Women's Multicultural Resource and Counselling Centre of Durham  
Working Skills Centre  
Working Women Community Centre  
Working Women Community Centre North York East Centre  
YMCA of Greater Toronto. Korean Services. Bloor Street Location  
YMCA of Greater Toronto Korean Services Yonge Street Location  
YMCA of Greater Toronto. Newcomer Information Centre Toronto  
YMCA of Greater Toronto Newcomer Information Centre North York

YMCA of Greater Toronto Newcomer Information Centre Scarborough  
 Yonge Street Mission. Genesis Placement Homes  
 York Community Services  
 York Hispanic Centre  
 York Weston Community Services Centre  
 Yorktown Child and Family Centre  
 Yoruba Community Association  
 Youth Assisting Youth  
 YWCA Toronto

### **Information/Orientation**

Armenian Community Centre. Armenian Relief Society. Social Service Centre  
 Armenian General Benevolent Union. Toronto Chapter  
 Broad African Resource Centre  
 CAST-UTECH Alumni Association - Ontario Chapter  
 Canora  
 Centre francophone de Toronto. Satellite North York  
 Centre for Information & Community Services of Ontario (CICS),  
 Centre for Spanish Speaking Peoples  
 Chinese Christian Mission of Canada Toronto CCM Centre  
 Coalition of Visible Minority Women of Ontario  
 Community Legal Education Ontario  
 Downtown Legal Services  
 Elderly Vietnamese Association Toronto  
 Greek Community of Toronto Social Services Centre  
 Greek Community of Toronto Social Services Centre Warden Avenue Satellite Office  
 Kengsinton-Bellwoods Community Legal Services  
 Legal Aid Ontario. Refugee Law Office  
 Metro Toronto Chinese and Southeast Asian Legal Clinics  
 Parkdale Community Information Centre  
 Parkdale Community Legal Services  
 Philippine Women Centre of Ontario  
 Portuguese Interagency Network  
 Russian House Community Centre  
 Rwandan Women & Young Adults' Resource Networking Centre  
 South Asian Legal Clinic of Ontario  
 Sri Lankan-Canadian Community Services  
 Sudanese Community Association of Ontario  
 Ukrainian Canadian Social Services (Toronto)  
 West Toronto Community Legal Services  
 York Fairbank Centre for Seniors  
 Referral to Community Services  
 Canadian Red Cross. Toronto Region. First Contact Program  
 Ghanaian Canadian Association of Ontario  
 Sabawoon Afghan Family Education and Counselling Centre

Vasantham (Tamil Seniors Wellness Centre)

### **Interpretation/Translation**

Africans in Partnership Against AIDS  
 Canadian Hearing Society, Toronto Regional Office  
 Kalkaal Services  
 Multilingual Community Interpreter Services  
 New Heights Community Health Centres  
 Solution-Focused Counselling  
 For You Telecare Family Service  
 Greek Orthodox Family Services and Counselling. Wife Assault Program. Donlands Branch  
 Housing Help  
 Albion Neighbourhood Services Etobicoke Housing Help Centre Satellite Office  
 East York/East Toronto Family Resources Organization East York Housing Help Centre  
 Hispanic Development Council  
 Scarborough Housing Help Centre  
 Toronto. Hostel Services Birkdale Residence  
 Toronto. Hostel Services Family Residence  
 WoodGreen Community Services Homelessness and Housing Help Services

### **Health Care/Support**

Across Boundaries: An Ethnoracial Mental Health Centre  
 Barbra Schlifer Commemorative Clinic  
 Black Coalition for AIDS Prevention  
 Griffin Centre  
 Planned Parenthood Toronto  
 Unison Health and Community Services  
 Women's Health in Women's Hands Community Health Centre

### **Faith-Based**

All Nations Full Gospel Church  
 Amedon Divine Ministries Inc  
 Anglican United Refugee Alliance (AURA)  
 Christ's Chosen Church of God International  
 Mount Dennis United Church  
 Prayer Palace Church  
 Resurrection Power Expectation Ministries  
 Revival Tabernacle  
 San Lorenzo Church  
 Sacre-Coeur Eglise  
 Toronto Alliance Church  
 Libraries (settlement services)

### **Toronto Public Library**

Agincourt District Branch

Albert Campbell District Branch  
 Albion District Branch  
 Barbara Frum Branch (summer)  
 Bendale Branch (summer)  
 Black Creek Branch (summer)  
 Bloor/Gladstone Branch  
 Bridlewood Branch  
 Burrows Hall Branch (summer)  
 Centennial Branch  
 Deer Park Branch (summer)  
 Don Mills District Branch (summer french)  
 Downsview Branch (summer)  
 Eatonville Branch  
 Fairview District Branch (summer)  
 Flemingdon Park Branch  
 Gerrard/Ashdale Branch  
 Goldhawk Park Branch (summer)  
 Humber Summit Branch (summer)  
 Lillian H. Smith Branch  
 Malvern District Branch (summer)  
 Maria A. Shchuka Branch (summer)  
 Mimico Centennial Branch  
 Morningside Branch  
 North York Central Library (summer)  
 Palmerston Branch (summer)  
 Parkdale Branch  
 Parliament Street Branch  
 Richview Branch  
 Riverdale Branch  
 St. James Town Branch (summer)  
 Victoria Village Branch (summer)  
 Weston Branch (summer)  
 Woodside Square Branch (summer)  
 York Woods District Library

### **Language Training (LINC/ESL)**

3000 Danforth ESL  
 CICS Agincourt Comm. Ctr.  
 Advantage Centre for English  
 Albion LINC  
 Alexander Muir Jr. & Sr. Public School  
 Alexandra Park Neighbourhood Learning Centre  
 Amesbury Community Centre  
 Bala Avenue Public School  
 Bathurst Heights Adult Learning Centre

Bathurst Place  
Birchmount ESL Ctr.  
Bishop Marracco Sec. School  
Blessed Mother Teresa Sec. School  
Brookbanks Public Library  
Burnhamthorpe C.A.L.C.  
Cabbagetown Youth Centre  
Canadian Arab Federation LINC Centre  
Canadian Centre for Language & Cultural Studies Inc. (CCLCS),  
Canadian Multilingual Literacy Centre (CMLC)  
Carleton Village Public School (and settlement worker)  
Cecil Community Centre  
Cedar Drive P.S.  
Cedarbrae Collegiate Institute  
Centennial College School of Advancement English for Academic Purposes  
Centennial College School of Advancement Language Instruction for Newcomers to Canada  
Centre for Inquiry Canada  
Charles G. Fraser P.S.  
Christian Centre LINC  
CICS Milliken Chinese Church  
CICS St. Paul's L'Amoreaux  
Civic Centre LINC  
Cliffwood Manor  
Crescent Town Club  
CNIB Toronto Region  
College Boreal  
College-Montrose Children's Place St Helen's Children's Place  
COSTI Caledonia Centre Language and Skills Training Services  
Cummer Valley Public School  
Danforth LINC  
Dawes Library  
Dennis R. Timbrell Centre  
Divine Infant School  
Drewry Place  
Edithvale Community Centre  
Ellesmere LINC  
Emery C.I.  
English School of Canada  
Finch Apartments  
Finch LINC  
Firgrove Public School  
Fisherville Junior High School  
Flemingdon Plaza LINC  
Flemington Adult Learning Centre  
Francis Libermann Sec. Sch  
George Brown College ESL

George Syme C.S.  
George Webster P.S  
Glamorgan Jr. Public School  
Glenburn Cooperative  
Gooderham Learning Centre,  
Hardington LINC  
Highbrook Learning Centre  
Holy Family School  
Hong Fook Mental Health Association  
Independent Learning Centre  
Jack Miner Public School  
JIAS  
Jones Avenue Adult Centre  
Kempford Apartments  
Kennedy LINC  
Kensington Community School  
Kenton Learning Centre LINC  
L'Amoreaux Collegiate Institute  
L'Amoreaux Comm. Ctr.  
Lansing United Church LINC  
Loblaws Market  
Lord Dufferin Public School  
Malvern LINC  
Matty Eckler Recreation Centre  
Metro Chinese Centre  
Metro Toronto Movement for Literacy  
Mimico Adult Centre  
Mitchell Field Community Centre  
Moore Place  
Mount Dennis Library  
Nelson Mandela Park P.S. LINC Parenting  
Newcomer ESL Program (unsure who runs program)  
Newtonbrook United Church  
North Albion C.I.  
North York Seniors' Centre  
North York Square LINC  
O'Connor (Sunrise Towers)  
Oakdale Community Centre  
Oakdale Park Middle School  
Oakridge Comm. Ctr.  
Oakwood Collegiate Institute  
Operation Springboard LINC Program  
Oriole Community Centre  
Overland Learning Centre  
Overlea LINC  
Parkdale Collegiate Institute (and settlement worker)



Peel Multicultural Council  
Pineway Public School  
Pleasant View Library  
Queen Alexandra Middle School  
Ray McCleary Towers  
Regent Park / Duke of York P.S. LINC Parenting TORONTO ON M5A 3N6  
Rene Gordon E.S. LINC  
Rexdale Women's Centre ESL and LINC Programs  
Riverdale Collegiate Institute  
Ryerson Public School (and settlement worker)  
Saranac Seniors Building  
School of Experimental Education  
Seneca College Services for Newcomers LINC to College  
Seneca Towers Seniors Building  
Sheppard Place  
Sir Sanford Fleming  
South Asian Family Support Services Language Instruction for Newcomers to Canada Finch Centre  
South Asian Family Support Services Language Instruction for Newcomers to Canada Kingston Centre  
South Asian Family Support Services Language Instruction for Newcomers to Canada Morningside Centre  
Springhurst LINC  
St. Aidan School  
St. George's/St.Reiuss Church  
St. John's Presbyterian Church  
St. Luke's United Church  
St. Matthias School  
St. Patrick's Anglican Church  
St. Stephens  
Stanley Public School  
Steelesview Public School  
Stilecroft Public School  
Sunnyside Adult Learning Centre  
Tamil Eelam Society of Canada Lansdowne Branch  
Terra Nova Senior Citizens Building  
Terraview Learning Centre  
The Hamilton Apartment Building  
Toronto Catholic District School Board. Eglinton LINC/ESL Centre  
Toronto Catholic District School Board Aldebrain LINC Centre  
Toronto Catholic District School Board Lakeshore LINC Centre  
Toronto Catholic District School Board Mary Ward LINC/ESL Centre  
Toronto Catholic District School Board Park Place LINC Centre  
Toronto Catholic District School Board St William Adult ESL Centre  
Toronto Catholic District School Board Victoria Park LINC Centre  
Toronto District School Board Enhanced Language Training Program Consumers Road Site  
Toronto District School Board Enhanced Language Training Program Cummer Avenue Site  
Toronto District School Board Enhanced Language Training Program Four Seasons Place Site  
Toronto District School Board Enhanced Language Training Program Islington Avenue Site

Toronto District School Board Enhanced Language Training Program Midland Avenue Site  
 Toronto District School Board LINC and ESL  
 Toronto East General Hospital  
 Torresdale  
 Ukrainian Cultural Centre Toronto LINC & Esl Classes  
 Victoria Street LINC  
 WM Burgess E.S.  
 West Don Apartments  
 West Toronto Collegiate  
 Wilkinson Public School  
 Willow Park P.S. LINC  
 Willowdale Manor  
 Woburn Jr. Public School  
 Worship Centre  
 Yonge Street Mission. Christian Community Centre. Community Services  
 Yorkdale Adult Centre  
 Yorkminster Citadel  
 YWCA Toronto

#### **Other Organizations Used by Survey Participants**

Bengali Cultural Society  
 Beyond the Lyrics  
 Bloor Street United Church  
 Canada Maison d'Accueil & Immigrants Sans Frontieres  
 Centre for Education and Training  
 Centre for Support & Social Integration Brazil-Canada  
 Chinese Professionals Association of Canada  
 Council of Agencies Serving South Asians (CASSA)  
 Davenport-Perth Neighbourhood Centre  
 Dixie Bloor Neighbourhood Centre  
 Eritrean Canadian Community Centre of Toronto  
 Ethiopian Association in the Greater Toronto Area and Surrounding Regions  
 Ethno-Racial People with Disabilities Coalition of Ontario  
 Grassroots Hub at Our Lady of Assumption  
 Horn of Africa  
 India Rainbow Community Services of Peel  
 Interim Place  
 Islington United Church  
 JVS Toronto  
 Kababayan Community Service Centre  
 Le Regroupement des Femmes Immigrantes Francophones  
 Learning Disabilities Association of Toronto District  
 Malton Neighbourhood Services  
 Mandarin Community Youth Group  
 Multicultural Inter-Agency Group of Peel (MIAG),

New Circles Community Services  
 Ontario Bangladesh Educators Community Support Services  
 Ontario Inter-Cultural Community Services  
 Oromo Canadian Community Association of GTA  
 Polycultural Immigrant Community Services  
 Progress Career Planning Institute  
 San Romanoway Revitalization Association  
 S.E.A.S. (Support, Enhance, Access, Service) Centre  
 Sexual Assault and Violence Intervention Services of Halton (SAVIS),  
 Silent Voice Canada  
 Sistering - A Woman's Place  
 Social Enterprise for Canada  
 Social Services Network, Markham  
 Spectra Community Support Services,  
 St. James Food Basket  
 Tamil Eelam Society of Canada (TESOC)  
 The Career Foundation  
 The Cross-Cultural Community Services Association  
 The West Way Church  
 Times Change Women's Employment Service  
 Toronto Community & Culture Centre  
 Toronto Workers' Health and Safety Legal Clinic  
 United Achievers' Community Services  
 Vietnamese Women's Association of Toronto

### **Thunder Bay**

Children and Youth Services-THUNDER BAY CORRECTIONAL CENTRE, YOUTH UNIT, Thunder Bay  
 Children and Youth Services-THUNDER BAY YOUTH CENTRE, Thunder Bay  
 D.O.O.R.S. to New Life Refugee Services (Diocesan Office of Refugee Services), Thunder Bay  
 Heritage Advisory Committee, Thunder Bay  
 Lakehead Public Schools, Thunder Bay  
 Lakehead Social Planning Council, Thunder Bay  
 Leadership Thunder Bay, Thunder Bay  
 Multicultural Association of Kenora and District (MAKD),  
 Multicultural Association of North Western Ontario  
 North Superior Training Board, Thunder Bay  
 North Bay & District Multicultural Centre  
 Ontario Ministry of Training, Colleges and Universities-PROGRAM UNIT, Thunder Bay  
 Sault Community Information & Career Centre Inc  
 Thunder Bay Catholic District School Board, Thunder Bay  
 Thunder Bay Chamber of Commerce, Thunder Bay  
 Thunder Bay District Social Housing, Thunder Bay  
 Thunder Bay Multicultural Association (TMBA), Thunder Bay  
 Thunder Bay Public Library, Thunder Bay  
 United Way Thunder Bay, Thunder Bay

**Windsor**

Afghan Association of Windsor for Heritage and Culture, Windsor  
 BANA (Bulimia Anorexia Nervosa Association), Windsor  
 City of Windsor- Planning Department, Windsor  
 City of Windsor Social and Health Services- Ontario Works, Windsor  
 College Boreal, Windsor  
 Commissionaires Windsor, Windsor  
 Community Care Access Centre Windsor-Essex Branch, Windsor  
 Congolese Community of Windsor Essex, Windsor  
 Diocese of London - Office of Refugees, Windsor  
 Downtown Mission of Windsor, Windsor  
 Essex County Library System, Essex  
 Greater Essex County District School Board-Director of Education, Windsor  
 Hispanic Association of Windsor, Windsor  
 Homeless Coalition of Windsor-Essex County, Windsor  
 Hotel Dieu Grace Hospital, Windsor  
 India Canada Association of Windsor Essex County, Windsor  
 Labour Sponsored Community Development Group Inc., Windsor  
 Lebanese Canadian Ahrar Organization, Windsor  
 Lebanese Kataeb Organization, Windsor  
 LUSO Community Services, Windsor  
 Matthew House Windsor, Windsor  
 Mayor's Senior Advisory Committee- Windsor, Windsor  
 Mayor's Youth Advisory Committee, Windsor  
 Mexican Cultural Center of Windsor, Windsor  
 Ministry of Community and Social Services-Ontario Disabilities Support Program, Windsor  
 Multicultural Council of Windsor & Essex County, Windsor  
 New Canadians' Centre for Excellence Inc. (NCCE), Windsor  
 Ontario Ministry of Training, Colleges and Universities-CHATHAM EMPLOYMENT BENEFITS AND SUPPORT MEASURES (EBSM), Windsor  
 Place du Partage, Windsor  
 Ready-Set-Go!, Windsor  
 Sandwich Community Health Center Inc, Windsor  
 Social and Health Services, City of Windsor, Windsor  
 Somali Community of Windsor, Windsor  
 St. Mary's Family Learning Centre, Windsor  
 Teen Health Centre, Windsor  
 Training, Colleges and Universities-CHATHAM EMPLOYMENT BENEFITS AND SUPPORT MEASURES (EBSM), Windsor  
 United Way/ Centraide of Windsor & Essex County, Windsor  
 Windsor & District Chamber of Commerce, Windsor  
 Windsor Islamic Association, Windsor  
 Windsor Public Library- Central Branch, Windsor  
 Windsor West Indian Association, Windsor  
 Windsor Women Working with Immigrant Women, Windsor

Windsor-Essex Bilingual Legal Clinic, Windsor  
 Windsor-Essex County Public Health Unit, Windsor  
 Windsor-Essex Local Immigration Partnership, Windsor  
 Women's Enterprise Skills Training of Windsor Inc (WEST), Windsor  
 YMCA of Windsor & Essex Country - Program for New Canadians, Windsor

### **Ontario-wide**

TESL Ontario  
 Library Settlement Services Ontario  
 Canadian Immigrant (canadianimmigrant.ca)  
 Hispanic Alliance of Ontario

### **OCASI Members, 2011-12**

Abrigo Centre, Toronto  
 Access Alliance Multicultural Health and Community Services, Toronto  
 Accessible Community Counselling and Employment Services (ACCES), Toronto  
 ACFO de London-Sarnia, Centre de Ressources Communautaires, London  
 Across Boundaries: An Ethnoracial Mental Health Centre, Toronto  
 Across Languages Translation and Interpretation, London  
 Adult Language and Learning, Chatham  
 Afghan Association of Ontario (AAO), Toronto  
 Afghan Women's Organization, Toronto  
 African Community Services of Peel, Mississauga  
 African Training and Employment Centre, Toronto  
 Agincourt Community Services Association, Scarborough  
 Albion Neighbourhood Services, Toronto  
 Alliance for South Asian AIDS Prevention (ASAAP), Toronto  
 Anglican United Refugee Alliance (AURA), Toronto  
 Arab Community Centre of Toronto, Etobicoke  
 Armenian Community Centre - Armenian Relief Society, Social Services, Willowdale  
 Asian Community AIDS Services, Toronto  
 AWIC Community and Social Services, Toronto  
 Bangladeshi-Canadian Community Services (BCS), Toronto  
 Barbra Schlifer Commemorative Clinic, Toronto  
 Black Coalition for AIDS Prevention, Toronto  
 Bloor Information and Life Skills Centre, Toronto  
 Bradford Immigrant and Community Services, Bradford  
 Brampton Multicultural Community Centre (BMC), Brampton  
 Brampton Neighbourhood Resource Centre, Brampton  
 Canada Maison d'Accueil & Immigrants Sans Frontieres (CAMAISAF), Toronto  
 Canadian Arab Federation, Toronto  
 Canadian Cambodian Association of Ontario, North York  
 Canadian Centre for Language & Cultural Studies Inc. (CCLCS), Toronto  
 Canadian Centre for Victims of Torture (CCVT), Toronto  
 Canadian Mental Health Association, Brant County Branch, Brantford, Brantford  
 Canadian Tibetan Association of Ontario, Toronto  
 Canadian Ukrainian Immigrant Aid Society, Toronto  
 CARE Centre for Internationally Educated Nurses, Toronto  
 Casa De Las Americas (CARI), North York  
 CAST-UTECH Alumni Association - Ontario Chapter, Toronto  
 Catholic Community Services of York Region (CCSYR), Richmond Hill

Catholic Crosscultural Services (Administration Office), Toronto  
Catholic Immigration Centre - Ottawa, Ottawa  
CCA - Canadian Live-In Caregivers Association, Ottawa  
Centre de Santé Communautaire Hamilton/Niagara, Welland  
Centre for Education and Training, Mississauga  
Centre for Information & Community Services of Ontario (CICS), Scarborough  
Centre for International Migration and Settlement Studies (CIMSS), Ottawa  
Centre for Spanish Speaking Peoples (CSSP), Toronto  
Centre for Support & Social Integration Brazil-Canada (CAIS), Toronto  
Centre Francophone de Toronto (CFT), Toronto  
Chinese Family Services of Ontario, Scarborough  
Community Action Resource Centre, Toronto  
Community Development Council of Durham (CDCD), Ajax  
Community MicroSkills Development Centre, Etobicoke  
Conseil Economique et Social d'Ottawa-Carleton (CESOC), Ottawa  
COSTI Immigrant Services, Toronto  
Council of Agencies Serving South Asians (CASSA), Toronto  
Cultural Coalition of Chatham-Kent, Chatham  
CultureLink, Toronto  
D.O.O.R.S. to New Life Refugee Centre Inc., Thunder Bay  
Davenport-Perth Neighbourhood Centre, Toronto  
Dejinta Beesha, Toronto  
Dixie Bloor Neighbourhood Centre, Mississauga  
Dixon Hall, Toronto  
Durham Region Unemployed Help Centre, Oshawa  
Eastview Neighbourhood Community Centre, Toronto  
Elspeth Heyworth Centre for Women, North York  
Employment Help Centre, Beamsville  
Enlace Community Link Inc., Toronto  
Eritrean Canadian Community Centre of Toronto, Toronto  
Ethiopian Association in the Greater Toronto Area and Surrounding Regions, Toronto  
Family Service Toronto, Toronto  
FCJ Refugee Centre, Toronto  
Flemingdon Neighbourhood Services, Toronto  
Focus For Ethnic Women, Waterloo  
Folk Arts Council of St. Catharines Multicultural Centre, St. Catharines  
For Youth Initiative, Toronto  
Fort Erie Multicultural Centre, Fort Erie  
FutureWatch Environment and Development Education Partners, Toronto  
Griffin Centre, Toronto  
Halton Multicultural Council, Oakville  
Hamilton Urban Core Community Health Centre, Hamilton  
Hispanic Development Council, Toronto  
Hong Fook Mental Health Association, Scarborough  
Immigrant Culture and Art Association, Hamilton  
Immigrant Services Guelph-Wellington, Guelph  
Immigrant Women Services Ottawa, Ottawa  
Immigrant Women's Health Centre, Toronto  
India Rainbow Community Services of Peel, Mississauga  
Interim Place, Mississauga  
Islamic Social Services and Resources Association, Toronto  
Jamaican Canadian Association, North York

Jane/Finch Community and Family Centre, North York  
Japanese Social Services, Toronto, Toronto  
Jewish Family Services of Ottawa-Carleton, Ottawa  
Jewish Immigrant Aid Services (JIAS) Toronto, Willowdale  
Job Skills, Newmarket  
JobStart, Toronto  
JVS Toronto, Toronto  
Kababayan Community Service Centre, Toronto  
KCWA Family and Social Services, Toronto  
KEYS Community Employment Centres, Kingston  
Kingston Community Health Centre, Kingston  
Kitchener-Waterloo Multicultural Centre, Kitchener  
La Passerelle - Intégration et Développement Économique, Toronto  
Labour Community Services of Peel Inc., Mississauga  
Lakeshore Area Multi Services Project (LAMP), Etobicoke  
Lao Association of Ontario, Toronto  
LASI World Skills, Ottawa  
Le Regroupement des Femmes Immigrantes Francophones, Toronto  
Learning Disabilities Association of Toronto District, Toronto  
Learning Enrichment Foundation (The), Toronto  
Lebanese and Arab Social Services Agency of Ottawa-Carleton, Ottawa  
L'Institut de leadership des femmes de l'Ontario, Toronto  
London Cross Cultural Learner Centre, London  
London InterCommunity Health Centre, London  
LUSO Community Services, London  
Malton Neighbourhood Services, Malton  
Margaret Frazer House, Toronto  
Mennonite New Life Centre of Toronto, Toronto  
Midaynta Community Services, Toronto  
Multicultural Association of Kenora and District (MAKD), Kenora  
Multicultural Association of North Western Ontario, Thunder Bay  
Multicultural Council of Windsor & Essex County, Windsor  
Multicultural Inter-Agency Group of Peel (MIAG), Mississauga  
Multicultural Services Network of Niagara Falls, Niagara  
Multilingual Community Interpreter Services, Ontario, Toronto  
National Capital Region YMCA-YWCA - Newcomer Information Centre (NIC), Ottawa  
Neighbourhood Link Support Services, Toronto  
Nellie's Community Support and Outreach Program, Toronto  
New Canadians' Centre for Excellence Inc. (NCCE), Windsor  
New Canadians Centre Peterborough, Peterborough  
New Circles Community Services, Toronto  
Newcomer Centre of Peel, Mississauga  
Newcomer Women's Services Toronto (NEW), Toronto  
North Bay & District Multicultural Centre, North Bay  
North York Community House, Toronto  
Northern Lights Canada, Oshawa  
North-South Solidarity Association / l'Association Nord-Sud Solidarité, Toronto  
Northwood Neighbourhood Services, Toronto  
Oasis Centre des Femmes, Toronto  
OCASI (Ontario Council of Agencies Serving Immigrants), Toronto  
Ontario Inter-Cultural Community Services, Mississauga  
Oromo Canadian Community Association of GTA, Toronto

Ottawa Chinese Community Service Centre, Ottawa  
Ottawa Community Immigrant Services Organization (OCISO), Ottawa  
Palestine House Educational and Cultural Centre, Mississauga  
Parkdale Community Information Centre, Toronto  
Parkdale Community Legal Services, Toronto  
Parkdale Intercultural Association, Toronto  
Peel Career Assessment Services Inc., Mississauga  
Peel Multicultural Council, Mississauga  
Planned Parenthood Toronto, Toronto  
Polycultural Immigrant Community Services, Toronto  
Progress Career Planning Institute, Toronto  
Quinte United Immigrant Services, Belleville  
Reception House - Waterloo Region, Kitchener  
Rexdale Women's Centre, Etobicoke  
Roma Community Centre, Toronto  
S.E.A.S. (Support, Enhance, Access, Service) Centre, Toronto  
Salvation Army, Immigrant and Refugee Services (The), Toronto  
Sault Community Information & Career Centre Inc., Sault Ste Marie  
Scadding Court Community Centre, Toronto  
Settlement Assistance and Family Support Services, Scarborough  
Sexual Assault and Violence Intervention Services of Halton (SAVIS), Oakville  
Silent Voice Canada, Toronto  
Sistering - A Woman's Place, Toronto  
Skills for Change, Toronto  
Social Enterprise for Canada, Newmarket  
Social Services Network, Markham  
Sojourn House, Toronto  
Somali Centre for Family Services, Ottawa  
Somali Immigrant Aid Organization, Toronto  
South Asian Centre of Windsor, Windsor  
South Asian Women's Centre, Toronto  
South Essex Community Council, Leamington  
South Etobicoke Community Legal Services, Etobicoke  
South London Neighbourhood Resource Centre, London  
Spectra Community Support Services, Brampton  
St. Christopher House, Toronto  
St. Joseph Immigrant Women's Centre, Hamilton  
St. Stephen's Community House, Toronto  
Sudbury Multicultural Folk Arts Association (SMFAA), Sudbury  
Tamil Eelam Society of Canada (TESOC), Toronto  
The Career Foundation, Richmond Hill  
The Cross-Cultural Community Services Association, Toronto  
Thorncliffe Neighbourhood Office (TNO), Toronto  
Thunder Bay Multicultural Association (TBMA), Thunder Bay  
Times Change Women's Employment Service, Toronto  
Toronto Community & Culture Centre, Toronto  
Toronto Community Employment Services, Toronto  
Toronto Workers' Health and Safety Legal Clinic, Toronto  
Tropicana Community Services, Scarborough  
Unison Health and Community Services, Toronto  
United Achievers' Community Services, Brampton  
University Settlement, Toronto



Vietnamese Association, Toronto  
Vietnamese Women's Association of Toronto, Toronto  
Vitesse Re-Skilling Canada Inc., Ottawa  
Welland Heritage Council and Multicultural Centre, Welland  
WIL Employment Connections, London  
Windsor Women Working With Immigrant Women (WWWWIW), Windsor  
Women's Counselling Referral and Education Centre (WCREC), Toronto  
Women's Enterprise Skills Training of Windsor Inc., Windsor  
Women's Health in Women's Hands Community Health Centre, Toronto  
Women's Multicultural Resource and Counselling Centre of Durham, Pickering  
Women's Support Network of York Region, Newmarket  
WoodGreen Community Services, Toronto  
Workers' Action Centre, Toronto  
Working Skills Centre, Toronto  
Working Women Community Centre (WWCC), Toronto  
YMCA - Korean Community Services, Toronto  
YMCA of Hamilton/Burlington/Brantford, Immigrant & Newcomer Services, Hamilton  
YMCA of Kitchener-Waterloo Cross-Cultural & Immigrant Services, Kitchener  
YMCA of Sarnia-Lambton, Sarnia  
YMCA of Simcoe/Muskoka, Newcomer Services Department, Barrie  
YMCA of Windsor and Essex County, Windsor  
YMCA Sudbury, Sudbury  
YMCA of Greater Toronto, Newcomer Settlement Programs, Toronto  
Youth Assisting Youth, Toronto  
YWCA Toronto, Toronto